NATIONAL DATABASE OF ACE PROVIDERS

Preliminary analysis

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CONTENTS

ASSOCIATED DATA FILES:

Access database: ACE providers database as at 16 July

Excel file: ACE provider database excel format (exported from Access)

Excel file: Data from NCVER ACE 2001-2005

PROJECT OVERVIEW

Background

The task of profiling ACE has been a challenge for researchers across Australia. The full extent of the sector's contribution to human and social development remains unknown largely due to no comprehensive records on ACE details and activities. There is little reliable, valid and comparable data on ACE activities and outcomes. Hence, diversity in the perceived role and activities of ACE is well recognised by researchers. However, there is compelling and anecdotal evidence indicative of ACE's assistance in re-engaging with learning and training, and initiating pathways to more training or employment.

The National Centre for Vocational Education Research (NCVER) and State and Territory authorities collect some data on ACE outcomes from public funded VET and non-VET activities. However, ACE delivers a lot more than what is funded through public sources.

To gain a better understanding of the ACE sector, Adult Learning Australia funded a small project to begin collecting data on ACE providers. This project established the initial database that can be updated at regular intervals.

Project Scope

The project adopted definitions of Adult and Community Education and 'community education providers' from the NCVER which define ACE as:

> … all educational and training activity (i.e. vocational and non-vocational) which is delivered by community-based or community-managed organisations that provide learning opportunities for adults; and non-vocational educational and training activity which is delivered by TAFE institutes and other VET providers.

Community education providers have "… a primary focus on education and training for personal and community development".[1]

Some variation in the scope of ACE provider type was noted across different jurisdictions. For instance, telecentres, neighbourhood groups, community associations and rural transaction centres all provide some form of adult and community education, but may not necessarily be included in datasets at the jurisdictional level.

The interest of this project was in ACE provisions with vocational outcomes and outcomes that created pathways for further learning. However, this depth of detail was not easy to gauge from the limited information that is publicly available.

Within this complexity, the project has established a comprehensive database with ACE provider details. The software functions allow extractions using different sets of variables within each field.

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[1] National Centre for Vocational Education Research (NCVER). (2006). *Australian vocational education and training statistics: Students and courses 2004*. Adelaide: NCVER. p. 6.

Project Objectives

The project objectives were as follows:

- Design and populate an Access database of ACE providers with their details.

- Categorise the providers into one of four broad tiers.

- Analyse trend data on ACE enrolments and outcomes

THE NATIONAL DATABASE OF ACE PROVIDERS

The database contains provider details that are available to the general public. Due to confidentiality and commercial-in-confidence reasons, complete data on enrolments, fee structures and outcomes was not readily available. It is this type of data that would provide a better indication of the actual measures of ACE contributions to human and social development.

Information from a range of sources was used to access data to populate the database. These sources include the NCVER, State and Territory authorities with responsibility for ACE, the National Training Information System (NTIS), Google, individual provider websites, white pages, and learning networks/associations. Data sources by jurisdiction are as follows:

Victoria – the Victorian Government's Adult and Community and Further Education (ACFE) website at www.acfe.vic.gov.au includes links to nine regional councils i.e. Barwon South West Region, Grampians Region, Western Metropolitan Region, Eastern Metropolitan Region, Gippsland Region, Hume Region, Loddon Mallee Region, Northern Metropolitan Region, and Southern Metropolitan Region. Websites of eight of the nine regional councils include contact details of providers in their region. The names of providers in the Hume Region were not available on its website. The ACFE website includes names and telephone numbers of providers in Hume, which were used to search the white pages and google site to find further provider details.

New South Wales – the Community Colleges NSW website includes contact details for community colleges and smaller ACE providers in eight regions: Sydney, Hunter and Central Coast, Mid North Coast, Northern Rivers, Northern Inland, Greater South West, Inner West, and South East. See www.communitycolleges.nsw.edu.au.

South Australia – The South Australian Department of Further Education, Employment, Science and Technology produces *South Australia Works: Guide to Adult Learning Opportunities to South Australia*. This guide includes community providers, private providers and TAFE institutes in South Australia. Only those organisations that appeared to be community-based or community-managed providers as per NCVER's definitions of ACE and community providers were included. The guide is located at:

http://www.training.sa.gov.au/ovetstudents/files/links/GuideAdultLearning.pdf.

Queensland – The website of Lifelong Learning Council of Queensland at www.llcq.org includes a directory of adult and community learning providers.

Government agencies and private providers within this directory were excluded as they are not community providers as per the definitions on page 4. Providers in this directory have not been checked against those centres listed on the website of Learning Network Queensland at www.lnq.net.au.

Australian Capital Territory – The website of the ACT Department of Education and Training at www.det.act.gov.au/srvices/ACE2005Providers.htm includes contact details of some of the providers of ACE within the ACT. Private providers were excluded along with the University of Canberra because they did not meet the definition of a community provider.

Tasmania – Education Tasmania's Office for Post-Compulsory Education and Training has an online directory of adult learning providers at www.fp.opcet.tas.gov.au/ace/alt/default.asp. Those providers that are sporting associations (such as bowls clubs) or interest groups (such as Australian Institute of Advanced Motorists) were excluded as their primary role is not education and training and their activities are unlikely to lead to vocational outcomes for their clients in the future.

Western Australia – the Learning Centre Link's website includes the contact details of members and can be found at http://www.learningcentrelink.asn.au. Member centres are defined as community houses, neighbourhood houses and learning centres in Western Australia. These centres are said to offer a "a wide range of courses at minimal costs, including courses for adults, workshops, discussion groups, exhibitions, displays, management training and social events". Three telecentres are currently members and have been included in the database. There are over 100 telecentres in Western Australia that are independent incorporated bodies owned by the communities in which they operate. Telecentres have not been included in the database at this stage because the delivery of adult education and training does not appear to be their primary focus. They offer a range of services such as links to universities, TAFE colleges and ACE programs; video conference and internet facilities to participate in professional development; and computer and office equipment for businesses and general purposes. Some telecentres are agents for banks and Centrelink. See http://www.telecentres.wa.gov.au/telecentres/ for more information.

Northern Territory – As there does not appear to be an authority in the Northern Territory overseeing the ACE sector, names of providers were sourced through a white pages search using the terms "neighbourhood" and "community".

Providers' details obtained from State and Territory sources were cross-referenced against *Appendix C: Training Providers* from NCVER's *Students and Courses 2005* publication that is located at http://www.ncver.edu.au/statistics/vet/ann05/id05/appendixC.htm. Providers included in this appendix that were not included in the State and Territory sources were then located through the white pages and/or google. To determine and/or confirm their RTO status, names of providers were often entered into the NTIS resource.

The Commonwealth Government has funded the establishment of Rural Transaction Centres across Australia. These centres provide a broad range of
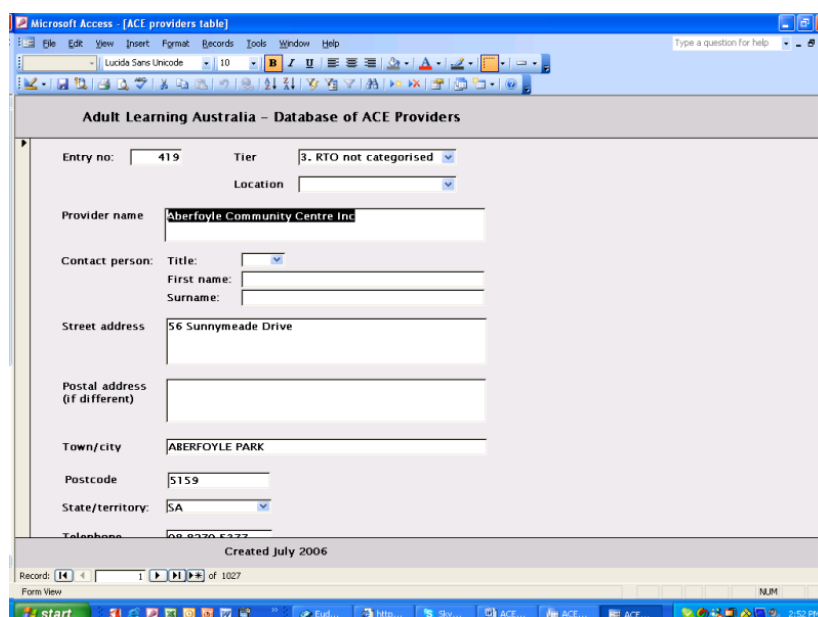
services, which may or may not include adult and community education, and therefore have been included in the database. (Note: The project did not verify or validate the data set due to time constraints).

The Access database of ACE providers contains the following fields (see Figure 1: Screen dumps of entry form):

- Entry number (as primary key)
- Tier
- Location (this field is currently empty, see the suggestion on page 8)
- Contact person (title, first name and last name)
- Street address
- Postal address (if different)
- Town/city
- Postcode
- State/territory
- Telephone
- Fax
- Email
- Website
- Comments

Not all of this "field" information was available for each provider. Queries were run to generate reports on the number of providers by tier level for Australia, and for each State and Territory. These queries were then exported into an Excel spreadsheet.
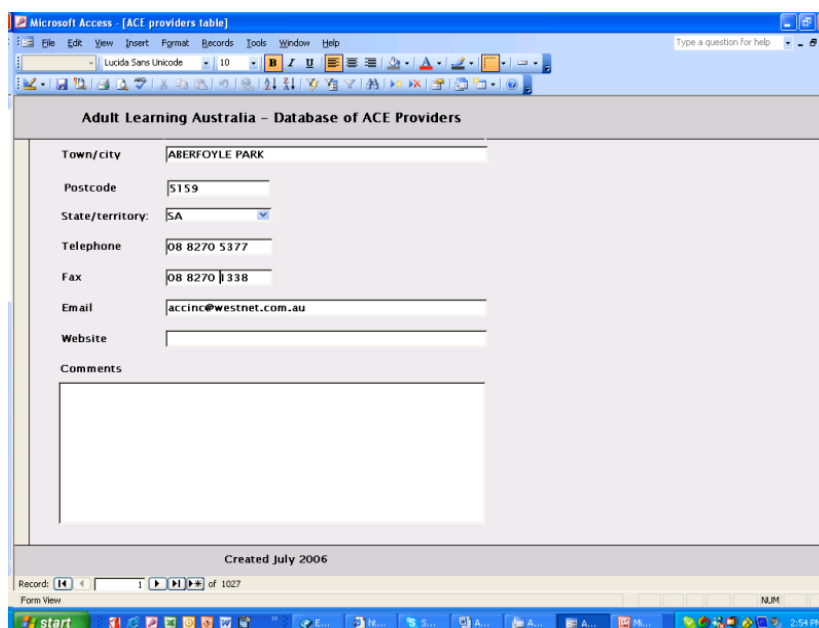
Figure 1: Screen dumps of entry form

Suggestions to improve the database

To better determine the capacity of ACE providers to deliver publicly funded VET:

- retain Tier 1 (a large RTO with annual government funding of $100,000 and above) and change ACE providers categorised as Tier 2 into two tiers: A medium RTO with annual government funding of between $30,000 and $100,000 (tier 2); and a small RTO with annual government funding of less than $30,000 (tier 3).

- categorise those ACE providers that are currently categorised as "RTO not categorised" as Tier 1, 2 or 3. This task could involve requesting States and Territories authorities (other than in NSW and Victoria) to provide funding information, and/or writing to every provider in the database asking them to categorise themselves (which could also be an opportunity for providers to verify their details contained within the database).

To get a better indication of the location in which ACE providers operate, as well as the potential costs of delivering VET courses in different locations, each provider in the database could be categorised in the "location" field according to ABS's *Remoteness Structure*. As stated by the ABS, the "Remoteness Structure contains … categories which provide a measurement of whether geographic distances impose restrictions on the accessibility to the widest range of goods, services and opportunities for social interaction". Cities, towns and regions in Australia are divided into five categories in this structure:

- *Major Cities of Australia* - imposes minimal restriction e.g. Sydney, Newcastle, Wollongong, Melbourne, Geelong, Brisbane, Gold Coast, Adelaide, Perth and Canberra.

- *Inner Regional Australia* - imposes some restriction e.g. Tamworth, Wagga Wagga (New South Wales), Ballarat, Bendigo (Victoria), Rockhampton, Bundaberg, Gladstone (Queensland), the Adelaide Hills

(South Australia), Bunbury (Western Australia), Hobart and Launceston (Tasmania).

- *Outer Regional Australia* - imposes a moderate restriction e.g. Broken Hill, Griffith, Gunnedah (New South Wales), Horsham, Swan Hill, Traralgon (Victoria), Roma, Cairns (Queensland), Port Augusta, Mount Gambier (South Australia), Albany (Western Australia) and Burnie (Tasmania), and Darwin (Northern Territory).

- *Remote Australia* - imposes a high restriction e.g. Cobar (New South Wales), the northern Wimmera district (Victoria), Charters Towers and Cooktown (Queensland), Port Lincoln (South Australia), the Kalgoorlie gold-fields (Western Australia), parts of the West Coast (Tasmania), Alice Springs and Katherine (Northern Territory).

- *Very Remote Australia* - imposes the highest restriction e.g. The far west parts of New South Wales and Queensland, northern South Australia and Western Australia, most of the Northern Territory and Flinders and King Islands in Bass Strait (Tasmania).

For more information go to:

http://www.abs.gov.au/ausstats/abs@.nsf/exnote/1379.0.55.001.

CATEGORISATION BY TIERS

ACE providers were categorised into four tiers following the authors' earlier report (Choy, Haukka and Keyes 2006):

- Tier 1: A large RTO with annual government funding of $100,000 and above.

- Tier 2: A small to medium RTO with annual government funding of less than $100,000.

- Tier 3: An RTO that could not be categorised as Tier 1 or Tier 2

- Tier 4: Non-RTO.

ACE providers from only Victoria and New South were categorised into Tier 1 or Tier 2. Data for Victoria was extracted from the ACFEB Annual Report 2004-2005. See Appendix 1: Allocation of government administered by Regional Councils in this report that is located at http://www.det.vic.gov.au/edulibrary/public/govrel/reports/05ACFEB-rpt.pdf. Funding data for New South Wales data was from an unpublished source. Details about funding and/or student contact hour were not made available for other States and Territories. Although NCVER maintains data on individual RTOs, due to confidentiality reasons, such data is not available without written approval from the RTOs.

As at 20 July 2006, 1,027 ACE provider details were entered into the Access database. Table 1 shows the distribution the tiers across the States and Territories. See **Attachment 1: Providers by Tier by State and Territory** for further information.

Table 1: Tier categorisation of ACE providers

State/Territory	Tier 1: Large RTO	Tier 2: Small-medium RTO	Tier 3: RTO not categor-ised	4: Non-RTO	**Total ACE Providers**
VIC	100	284	6	58	**448**
NSW	41	10	unknown	11	**62**
SA	unknown	unknown	76 *	55	**131**
QLD	unknown	unknown	32	110	**142**
TAS	unknown	unknown	unknown	116	**116**
ACT	unknown	unknown	16	21	**37**
WA	unknown	unknown	unknown	72	**72**
NT	unknown	unknown	unknown	19	**19**
AUSTRALIA	**141**	**294**	**130**	**462**	**1027**

*The NCVER included 78 ACE providers of publicly funded VET from South Australia in its appendix of training providers for 2005. Although most of these providers have been treated as RTOs in this project, they do not appear in the NTIS database as RTOs.

Data collected for this project shows that just over half (565 or 55%) of the 1,027 ACE providers are Registered Training Organisations (RTOs). This figure is slightly above the 537 community education providers recorded as RTOs by the NCVER (2006). The difference may be due to some State and Territory sources including private providers in their lists of adult and community education providers.

Of the 1,027 ACE providers in the database:

- 13.7% are Tier 1: large providers (data available for Victoria and New South Wales only)
- 28.6% are Tier 2: small-medium providers (Victoria and New South Wales only)
- 12.7% are Tier 3: RTO not categorised
- 45% are non-RTOs.

From the data made available, in Victoria, 22.3% of providers were categorised as Tier 1; 63.4% as Tier 2; 1.3% as Tier 3; and 12.9% as Tier 4. The data shows that most ACE providers are small to medium in size. In New South Wales, 66.1% of the ACE providers were categorised as Tier 1; 16.1% as Tier 2; and 17.7% were non-RTOs. Unlike in Victoria, most ACE providers in New South Wales were large in size and supported with over $100,000 public funds.

TREND DATA ON ACE ENROLMENTS AND OUTCOMES

The State and Territory policies of each jurisdiction suggest a growing commitment by Governments to ACE. However, data on education and training by ACE providers is under represented because such data relates only to public funded activities such as accredited vocational programs. In this case such

data complies with the Australian Vocational Education and Training Management Information Statistical Standard (AVETMISS). Notwithstanding strict compliance guidelines, discrepancies are still evident. For example, the NCVER (2002) estimated total ACE activity of between 1.1 to 1.3 million people in 2000; yet only 477,800 students were reported in the national VET data collection in that year. In view of this type of discrepancy, the following analysis of ACE provisions is based on data that may exclude up to one half of the total number of people who participated in ACE.

The latest ACE data obtained from NCVER (2006) provided a glimpse of ACE programs and activities. This data covered the period 2001 to 2005. Nine sets of data were viewed to synthesise trends in ACE enrolments and outcomes.

It is necessary here to caution readers about drawing any general conclusions from the analysis in this section. Some basic understanding of the nature of the ACE data is fundamental for correct conceptualisation of the analysis. Firstly, a recap of how ACE is defined by NCVER (2006, p. 3):

> "… all educational and training activity which is delivered by community-based or community-managed organisations that provide learning opportunities for adults."

The following points are of significance when viewing the NCVER data:

- Vocational ACE data = programs that have a vocational focus and are designed to equip students with specific skills. These are delivered by ACE providers who meet the above definition.
- Non-vocational ACE data = programs that are primarily directed at the overall personal, cultural and social development of an individual. This data includes non-vocational programs and activities delivered by not only the traditional ACE providers, but also by TAFE, enterprises and other RTOs, and non-RTOs.

Considering the nature of the NCVER data on ACE activities, it is indeed difficult to talk in terms of the provision of vocational or non-vocational programs by the ACE sector. Only vocational programs delivered by traditional ACE providers are differentiated. The NCVER dataset remains the most comprehensive set and can be said to have reasonably captured ACE activities across Australia. In an environment when reporting on ACE activities is not mandatory, there are pockets of data that remain outside these data sets. For example, some non-vocational ACE activities (e.g. recreation) from New South Wales are not added. Similarly, there are other data that could be added to the existing sets.

ACE students, subject enrolments and annual hours by program type

In 2005, 376,449 students participated in vocational and non-vocational programs delivered by the ACE sector. These students accounted for 791,708 subject enrolments and just over 19 million annual hours. Although these latest figures are lower than that recorded in the peak year of 2001, the number of "vocational" hours delivered by the ACE sector was at an all time high of 15.3 million annual hours in 2005. The decline in ACE students, enrolments and annual hours in 2004 was due in part to problems with

software compatibility when many providers introduced new systems in New South Wales.

Student numbers

Figure 2 illustrates the distribution of students participating in vocational and non-vocational ACE between 2001 and 2005. The total number of students enrolled in vocational ACE as a proportion of all ACE activities and as a proportion of all VET delivered across Australia between 2001 and 2005 is illustrated in Table 2.

The distribution of student enrolments in vocational and non-vocational ACE programs ranged between about 44.3% and 53.6%. Just over half of the students enrolled in ACE participated in non-vocational activities in 2001, 2002 and 2004. The proportion of students in vocational ACE was higher in 2003 (53.6%) and 2005 (53.1%).

Students enrolled in vocational ACE programs ranged between 10.7% and 14.2% of students enrolled in all VET programs in Australia over the last five years. On average about 12.8% of VET was recorded as vocational ACE during the period from 2001 to 2005.

Figure 2: Percentage of students in vocational and non-vocational ACE (2001-2005)
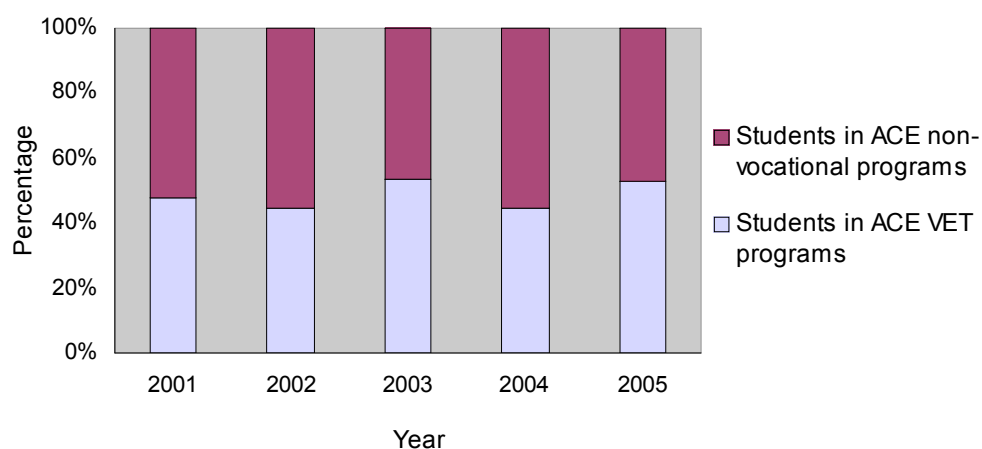
Table 2: Proportion of ACE students participating in vocational and non-vocational ACE programs and all VET programs (2001-2005)

	Students in vocational ACE programs	Students in non-vocational ACE programs	Students in vocational ACE as a proportion of students in all VET
2001	48.0%	52.0%	14.2%
2002	44.6%	54.4%	12.7%
2003	53.6%	46.4%	14.2%
2004	44.3%	55.7%	10.7%
2005	53.1%	46.9%	12.2%

The spread of students in all ACE programs and vocational ACE programs across Australia in 2005 is as follows:

- *New South Wales* accounted for 44.4% of all ACE students in Australia and 48.1% of ACE students enrolled in vocational programs in Australia.

- *Victoria* accounted for 41% of all ACE students and 42.3% of ACE students enrolled in vocational programs.

- *Queensland* accounted for 0.3% of ACE students enrolled in vocational programs but did not report any non-vocational programs.

- *South Australia* accounted for 10% of all ACE students and 9.2% of ACE students enrolled in vocational programs.

- *Western Australia* accounted for 4.3% of all ACE students but did not report any vocational programs.

- *Tasmania* accounted for 0.03% of all ACE students but did not report any vocational programs.

- *Northern Territory* accounted for 0.04% of ACE students enrolled in vocational programs but did not report any non-vocational programs.

- *Australia Capital Territory* did not report ACE student numbers in vocational and non-vocational programs.

The percentage of students in vocational ACE as a proportion of students in all VET in each State and Territory in 2005 is as follows: New South Wales (17.1%), Victoria (18.4%), Queensland (0.2%), South Australia (16%), Western Australia (0%), Tasmania (0%), Northern Territory (0.4%) and Australian Capital Territory (0%).

Subject enrolments

The spread of subject enrolments in vocational and non-vocational ACE between 2001 and 2005 is displayed in Figure 3.

Figure 3: Percentage of subject enrolments in vocational and non-vocational ACE (2001-2005)
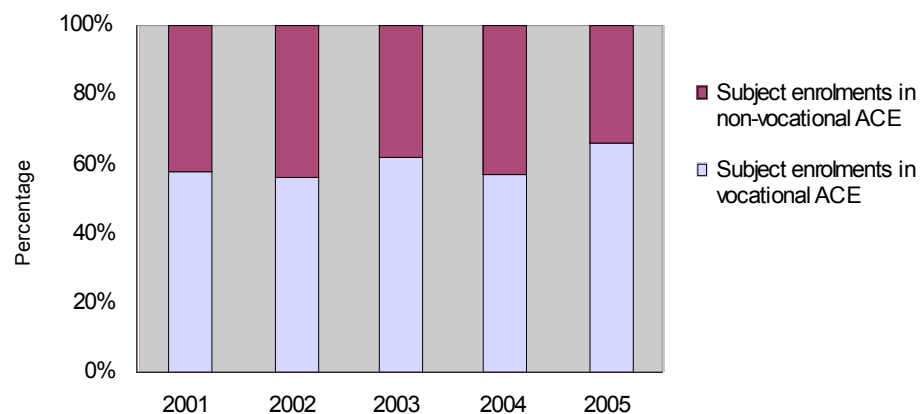
Subject enrolments in vocational ACE as a proportion of all ACE activities ranged between 56.1% and 66.2% between 2001 and 2005, as shown in Table 3.

Table 3: Proportion of ACE subject enrolments in vocational and non vocational programs (2001-2005)

	Subject enrolments in vocational ACE programs	Subject enrolments in non- vocational ACE programs	Subject enrolments in vocational ACE programs as a proportion of subject enrolments in all VET
2001	58.1%	41.9%	4.8%
2002	56.1%	43.9%	4.5%
2003	61.9%	38.1%	4.6%
2004	57.5%	42.5%	3.9%
2005	66.2%	33.8%	4.5%

The analysis of data shows that subject enrolments in vocational ACE programs are higher than for non-vocational programs. Subject enrolments in vocational programs in ACE accounted for between 3.9% and 4.8% of subject enrolments in all VET programs in Australia over the last five years. ACE providers in Victoria (53.6%) and New South Wales (38.6%) accounted for the bulk of ACE subject enrolments in vocational programs.

Annual hours

The spread of the annual hours in vocational and non-vocational ACE between 2001 and 2005 is shown in Figure 4. Vocational programs made up a larger proportion of ACE annual hours, rising from 69.8% in 2001 to 80.5% in 2005 (see Table 4 for exact numbers).

Figure 4: Percentage of annual hours in vocational and non-vocational ACE
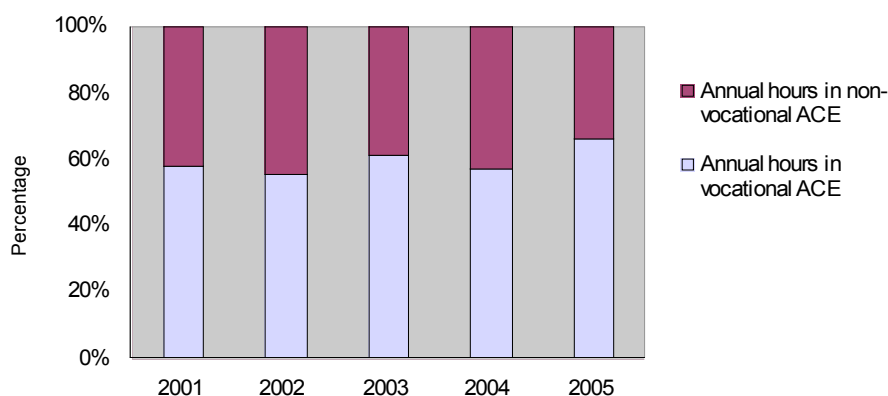
Table 4: Proportion of annual hours in vocational and non-vocational ACE and of all VET programs (2001-2005)

	Annual hours of vocational ACE programs	Annual hours of non-vocational ACE programs	Annual hours of vocational ACE programs as a proportion of all VET
2001	69.8%	30.2%	4.2%
2002	68.9%	31.1%	4.0%
2003	75.4%	24.6%	4.0%
2004	72.5%	27.5%	3.6%
2005	80.5%	19.5%	4.3%

The percentage of annual hours of vocational ACE decreased during 2001 and 2002. In 2003 it increased and then decreased again in 2004. The percentage of annual hours of vocational ACE increased in 2005.

There was a slight decrease in student numbers, enrolments and annual hours of vocational ACE between 2001 and 2002. Such a decrease was also evident in the national total for all VET delivered during the same period. While the figures for the three sets (students, enrolment and annual hours) increased between 2002 and 2003, slight changes were noted at the national level in student numbers and enrolments. There was no change in annual hours during the same period. A decrease was noted between 2003 and 2004 which influenced the proportion at the national level. The decrease in 2004 could be attributed to discrepancies in the NSW data. A rise of around 8% was noted in all three data sets between 2004 and 2005. The national figures also increased as a result. The 8% increase related to vocational ACE, the largest experienced over the last five years, could reflect increases in funding for the provision of VET by ACE providers in Victoria and New South Wales. Whether the increase in participation was from the supply side or the demand side cannot be established. However, the figures imply that ACE clients did engage in VET activities.

Annual hours for non-vocational ACE programs have declined from 30.2% to 19.5% over the five year period. Although more annual hours of vocational ACE programs were delivered, this as a proportion of annual hours in all VET is still relatively low. The bulk of annual hours of vocational ACE programs was delivered in Victoria (58.3%) and New South Wales (38.2%).

ACE students by sex and program type

Table 5 displays participation rates by women and men in vocational and non-vocational ACE and in all VET. The data shows that women's participation in vocational ACE (as a percentage of total vocational activities within ACE) is almost two thirds greater when compared to participation by men. For non-vocational ACE programs, women's participation has been generally over 70%. This implies that larger numbers of women (compared to men) access both vocational and non-vocational ACE programs. Women's participation in all ACE activities (as a percentage of total vocational and non-vocational activities)

remained just over 68% for the last five years. Participation by men in all VET programs is marginally higher than by women as illustrated in Figure 5.

Table 5: ACE students by sex and program type (2001-2005)

	Vocational ACE	Non-vocational ACE	All ACE	All VET
2001				
Male	32.6%	26.1%	29.2%	51.1%
Female	65.2%	71.9%	68.7%	48.5%
2002				
Male	32.7%	26.5%	29.3%	51.6%
Female	65.7%	72.2%	69.3%	48.1%
2003				
Male	31.0%	27.6%	29.4%	50.1%
Female	66.7%	71.3%	68.8%	48.6%
2004				
Male	31.7%	29.1%	30.2%	52.1%
Female	66.3%	70.0%	68.8%	47.1%
2005				
Male	32.5%	27.8%	30.3%	51.6%
Female	66.2%	71.5%	68.7%	48.1%

Figure 5: Male and female student participation in ACE and all VET (2001-2005)
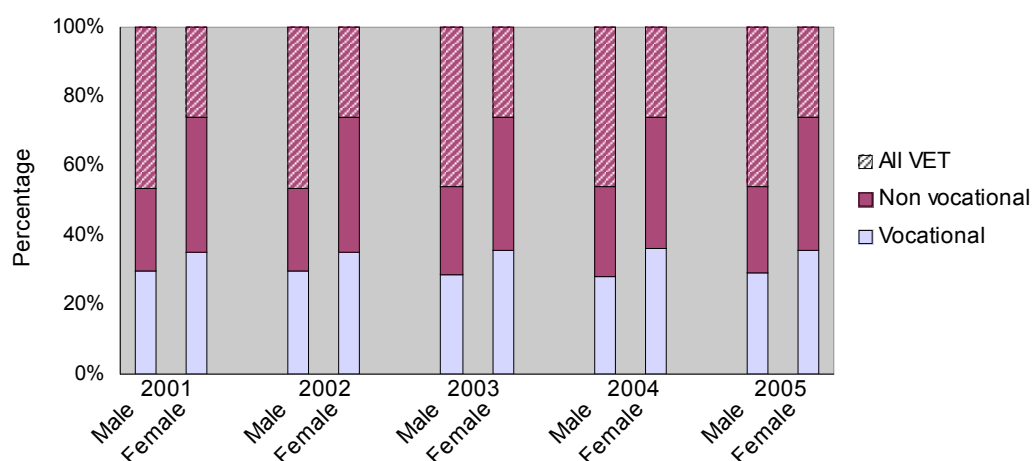
The data shows that women are the main beneficiaries of vocational and non-vocational ACE programs. Men participate more in vocational ACE programs than in non-vocational ACE programs, and dominate in all VET.

ACE students by age group and program type

Table 6 shows the number of students of these age groups in vocational and non-vocational ACE programs. Shaded figures highlight the highest values for each group. Percentages in the brackets indicate the proportion against the total numbers for vocational, non-vocational, all ACE and all VET.

Almost two thirds (65.4%) of ACE students were aged 30 years and over in 2005, with adults aged between 30 and 49 years continuing to dominate student numbers in ACE programs over the last five years. (Note: those aged 49 and over are not included in the table above). Of those students undertaking vocational ACE programs, 64.3% were aged 30 years and over, compared to 47.5% in all vocational courses in Australia.

Table 6: ACE students by age group and program type (2001-2005)

	Vocational ACE	Non-vocational ACE	All ACE	All VET
2001				
Age 30-34	20,707 (8.7%)	23,185 (9.1%)	43,892 (9.2%)	166,475 (10%)
Age 35-39	22,721 (9.5%)	21,630 (8.4%)	44,351 (9.3%)	161,643 (9.6%)
Age 40-44	23,603 (9.9%)	21,915 (8.5%)	45,518 (9.2%)	153,548 (9.1%)
Age 45-49	20,613 (8.6%)	20,891 (8.1%)	41,504 (8.3%)	122,195 (7.3%)
All age groups	238,734	258,717	497,451	1,679,141
2002				
Age 30-34	18,945 (8.8%)	26,072 (9.8%)	45,017 (9.4%)	167,736 (10.1%)
Age 35-39	20,427 (9.5%)	23,182 (8.7%)	43,609 (9.1%)	157,306 (9.3%)
Age 40-44	21,855 (10.2%)	23,402 (8.8%)	45,257 (9.4%)	154,608 (9.2%)
Age 45-49	19,618 (9.1%)	22,832 (8.6%)	42,450 (8.9%)	124,759 (7.4%)
All age groups	214,430	266,475	480,905	1,682,946
2003				
Age 30-34	21,036 (8.6%)	20,800 (9.8%)	41,836 (9.2%)	170,872 (10.0%)
Age 35-39	21,402 (8.8%)	18,329 (8.7%)	39,731 (8.7%)	154,968 (9.0%)
Age 40-44	23,920 (9.8%)	19,134 (9.0%)	43,054 (9.4%)	156,591 (9.1%)
Age 45-49	22,392 (9.2%)	18,690 (8.8%)	41,082 (9.0%)	129,405 (7.5%)
All age groups	244,389	211,576	455,965	1,717,795
2004				
Age 30-34	14,563 (8.5%)	21,310 (9.9%)	35,873 (9.3%)	155,463 (9.7%)
Age 35-39	15,684 (9.1%)	18,154 (8.4%)	33,838 (8.7%)	141,457 (8.8%)
Age 40-44	17,891 (10.4%)	18,983 (8.8%)	36,874 (9.5%)	142,068 (8.9%)
Age 45-49	16,762 (9.8%)	18,874 (8.8%)	35,636 (9.2%)	119,838 (7.5%)
All age groups	171,472	215,389	386,861	1,595,232
2005				
Age 30-34	17,215 (8.6%)	16,968 (9.6%)	34,183 (9.1%)	154,468 (9.6%)
Age 35-39	17,954 (9.1%)	14,614 (8.3%)	32,568 (8.7%)	143,223 (8.7%)
Age 40-44	19,361 (9.7%)	15,019 (8.5%)	34,380 (9.3%)	142,209 (8.7%)
Age 45-49	19,258 (9.6%)	15,680 (8.9%)	34,938 (9.3%)	123,545 (7.5%)
All age groups	199,842	176,607	376,449	1,641,254

Each of the age cohorts have maintained about 9% to 10% of the enrolments in vocational and non-vocational ACE programs and also in all VET. Of the four age groups in Table 6, the 30 to 34 year olds had the largest representation in all VET in Australia. Their numbers were also highest for non-vocational ACE activities, except for the year 2004 when a greater number of students aged 40 to 44 years were noted. The 40 to 44 year olds accounted for the largest number of students in the vocational ACE. Their numbers were highest for all ACE activities except in year 2004 when the number of 45 to 49 year olds were the highest.

While the highest number of all VET participants were in the age range of 15 to 24 years and made up about 35% to 36% of the total students in each year, the 30 to 49 year age group made up similar numbers at 34% to 36%. A major difference in VET access by the younger and older participants in all VET is that the older age groups access more of the VET learning as vocational ACE.

The largest number of young people aged between 15 and 19 years participating in vocational programs delivered by ACE was recorded in 2001. Their numbers declined in years 2002, 2003 and 2004. In 2005, there was a slight increase to 14,759 students, with Victorian ACE providers accounting for 59.1% of young people participating in vocational programs delivered by ACE.

ACE students by geographic region and program type

Students from capital city locations made up the highest proportion in vocational and non-vocational ACE as well as in all VET activities. Students from rural areas were the next, followed by other metropolitan regions, and then those from remote areas. This pattern of participation was consistent over the last five years. Although students from capital cities made up the largest proportion of ACE participants, among the remaining groups it was students from other areas (rural, other metropolitan, remote) who took up more vocational ACE than non-vocational ACE. Students from rural regions made up the highest proportion who took on vocational ACE except in 2001 when remote students outnumbered them. Table 7 shows the students from each geographical region. The percentages show the proportion for all ACE and vocational ACE as a proportion of all VET.

Students from rural and remote areas are the most frequent users of vocational ACE programs (see Figure 6).

On the whole, students from rural areas made up the largest proportion of the student population in vocational ACE. Students from the rural region also made the largest proportion of the student population in all VET programs. The spread of students from the different geographic areas in all VET programs is illustrated in Figure 7.

Table 7: ACE students by geographic region and program type (2001-2005)

	Vocational ACE	Non-vocational ACE	All ACE	All VET
2001				
Capital city	40.8%	59.2%	310,574	13.7%
Other metropolitan	57.6%	42.4%	27,085	12.9%
Rural	60.8%	39.2%	143,085	16.6%
Remote	68.2%	31.8%	4,313	4.5%
Total*	238,734	258,717	497,451	1,679,141
2002				
Capital city	37.2%	62.8%	296,764	12.0%
Other metropolitan	50.5%	49.5%	27,312	11.6%
Rural	58.8%	41.2%	141,489	15.6%
Remote	57.4%	42.6%	3,660	3.2%
Total	214,430	266,475	480,905	1,682,946
2003				
Capital city	46.2%	53.8%	276,721	13.5%
Other metropolitan	58.6%	41.4%	24,100	11.5%
Rural	67.1%	32.9%	138,565	17.1%
Remote	62.8%	37.2%	3,340	3.4%
Total	244,389	211,576	455,965	1,717,795
2004				
Capital city	36.3%	63.7%	242,759	10%
Other metropolitan	43.9%	56.1%	22,271	8.8%
Rural	62.9%	37.1%	110,447	13.7%
Remote	49.8%	50.2%	2,504	2.3%
Total	171,472	215,389	386,861	1,595,232
2005				
Capital city	44.9%	55.1%	242,827	12%
Other metropolitan	56.2%	43.8%	20,930	10.1%
Rural	70.6%	29.4%	105,876	14.5%
Remote	55.4%	44.6%	2,727	2.5%
Total	199,842	176,607	376,449	1,641,254

*Includes overseas and unknown

Students from the capital city areas made up the next largest proportion, followed by those from other metropolitan areas. The proportion of students from remote areas participating in all VET was comparatively low.

Figure 6: Distribution of students from four regions in vocational and non-vocational ACE programs (2001-2005)
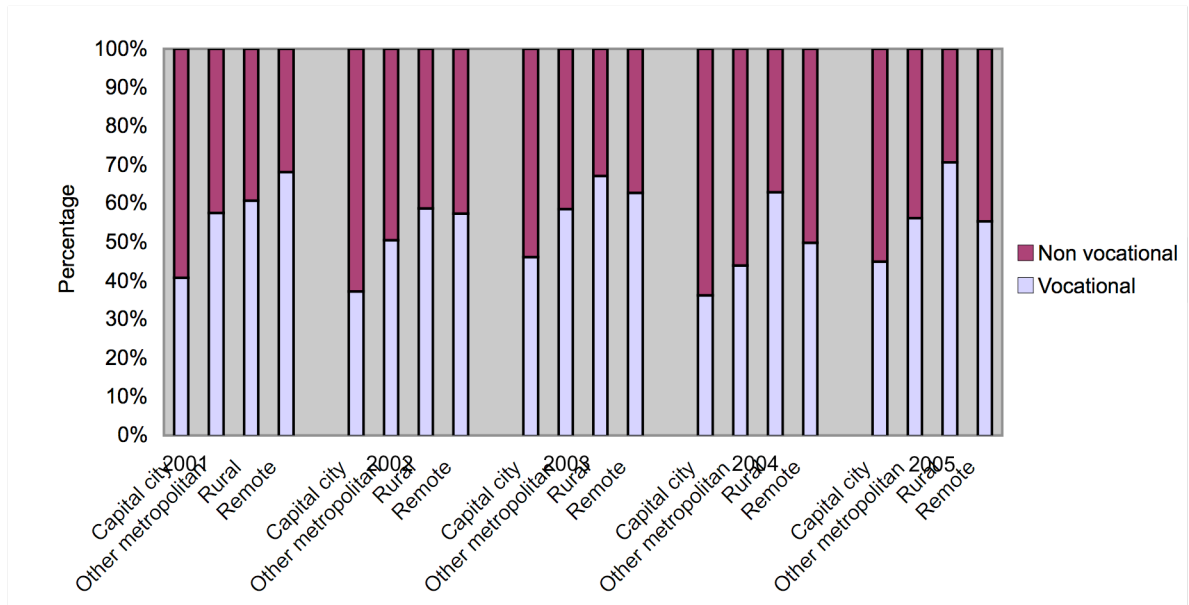
Figure 7: Spread of students from the different geographic areas in all VET programs (2001-2005)
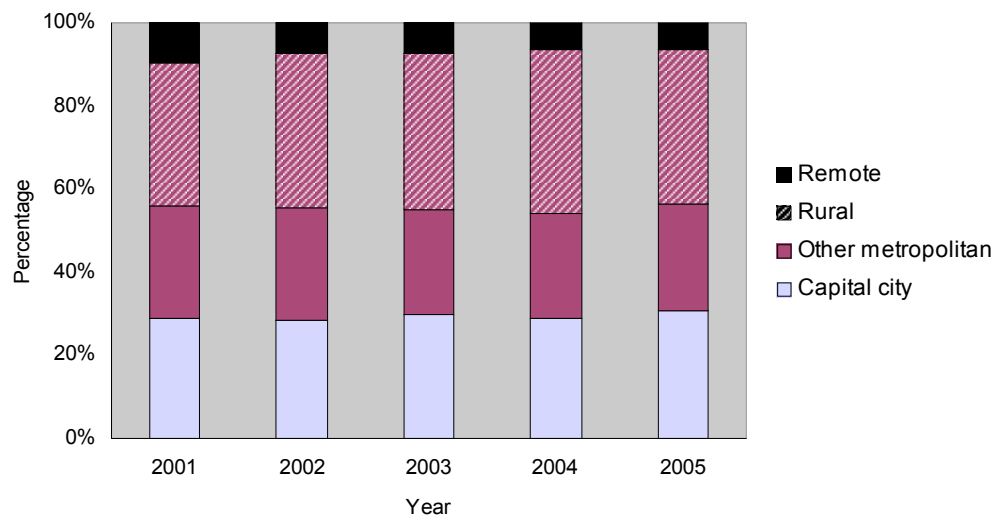
ACE students by highest education level completed and program type

During 2001 and 2002, students with Year 10 qualifications made up the largest cohort of ACE programs (both vocational and non-vocational). Table 8 shows the figures for each qualification level completed by program type.

Table 8: ACE students with the top six highest education level completed and program type (2001-2005)

	ACE			All VET
	Vocational	Non-vocational	Total	All VET
2001				
Bachelor degree or higher	9.8%	12.2%	10.8%	7.9%
Year 12	23.7%	19.7%	22.0%	37.0%
Year 11	10.6%	5.9%	8.6%	12.1%
Year 10	32.0%	38.2%	34.7%	28.1%
Miscellaneous education	14.1%	20.3%	16.7%	3.1%
Year 9 or lower	9.8%	3.7%	7.2%	9.9%
Total student no.*	**115,616**	**87,218**	**202,834**	**1,055,304**
2002				
Bachelor degree or higher	9.6%	11.8%	10.6%	8.5%
Year 12	26.5%	26.5%	26.5%	36.9%
Year 11	12.5%	6.9%	10.0%	14.3%
Year 10	33.2%	40.2%	36.3%	27.9%
Miscellaneous education	6.7%	10.5%	8.4%	1.9%
Year 9 or lower	11.5%	4.1%	8.2%	10.5%
Total student no.*	**111,998**	**90,094**	**202,092**	**1,038,695**
2003				
Bachelor degree or higher	13.3%	18.3%	14.9%	8.6%
Year 12	30.5%	36.1%	32.2%	38.1%
Year 11	13.5%	9.4%	12.2%	14.2%
Year 10	22.3%	17.2%	20.7%	26.6%
Miscellaneous education	7.5%	12.8%	9.2%	1.6%
Year 9 or lower	13.2%	6.0%	10.9%	11.0%
Total student no.*	**105,238**	**50,558**	**155,796**	**1,022,270**
2004				
Bachelor degree or higher	13.0%	16.6%	14.4%	9.2%
Year 12	31.4%	39.5%	34.6%	38.1%
Year 11	14.5%	9.7%	12.7%	14.4%
Year 10	22.4%	17.9%	20.6%	25.7%
Miscellaneous education	4.4%	9.8%	6.5%	1.4%
Year 9 or lower	14.3%	6.4%	11.2%	11.2%
Total student no.*	**87,227**	**56,646**	**143,873**	**950,764**
2005				
Bachelor degree or higher	14.8%	19.6%	16.2%	9.8%
Year 12	32.5%	38.1%	34.1%	38.1%
Year 11	13.0%	9.9%	12.1%	14.2%
Year 10	22.3%	18.3%	21.1%	25.3%
Miscellaneous education	3.6%	7.5%	4.8%	1.4%
Year 9 or lower	13.8%	6.7%	11.7%	11.4%
Total student no.*	**97,138**	**39,850**	**136,988**	**964,499**

*The total figures include Bachelor degree or higher degree level; Advanced diploma or associate degree; Diploma; Certificate IV; Certificate III; Year 12; Year 11; Certificate II; Year 10; Certificate I; Miscellaneous education; Year 9 or lower.

This pattern changed from 2003 when students with Year 12 qualifications made up the highest numbers in ACE programs. The number of students with a Bachelor degree or higher degree qualification increased in ACE programs, particularly in non-vocational programs. Comparing all six groups, those with a Year 9 qualification made up the lowest numbers in non-vocational ACE over the five years.

In vocational ACE, those with a Year 12 qualification made up the highest numbers followed by those with Year 10, then Year 11, Year 9, Bachelor degree or higher degree, and lastly by those whose miscellaneous education who met the entry requirements.

In all VET programs, those with a Year 12 qualification made up the highest numbers followed by those with Year 10, then Year 11, Year 9, Bachelor degree or higher degree, and lastly by those whose miscellaneous education who met the entry requirements. This pattern was consistent throughout the five year period. Participation in all VET by students with a Bachelor degree or higher degree qualification declined during 2003 and 2004, but a large increase in vocational ACE and all VET was recorded in 2005.

Table 9: Percentage of annual hours by field of study, vocational, non-vocational and all ACE (2002 – 2005)

Field of study	2002	2003	2004	2005
Vocational				
Management and Commerce	16.8	14.1	15.6	16.2
Society and Culture	18.6	24.8	20.5	20.2
Mixed Field Programmes	17.4	19.5	23.0	20.3
Subject only - no field of education	29.3	24.8	24.1	24.7
Non-vocational				
Management and Commerce	7.3	2.1	10.8	1.2
Society and Culture	17.3	8.3	14.2	1.0
Mixed Field Programmes	2.9	15.3	8.2	2.6
Subject only - no field of education	36.2	33.5	39.3	81.7
All ACE				
Management and Commerce	12.4	11.1	12.5	13.3
Society and Culture	18.2	20.7	18.8	16.5
Mixed Field Programmes	12.9	18.4	18.9	16.8
Subject only - no field of education	31.4	26.9	28.2	35.4

Note: 2001 data was not included because data for the above four fields were collected since 2002.

ACE annual hours by delivery type and program type

Campus based delivery, particularly in vocational ACE programs, was most popular with students in all program types over the last five years. Considering the three known delivery types (campus based, remote access and employment based), remote access was least popular for vocational and non-vocational ACE as well as for all VET. This implies that ACE students prefer campus based or face-to-face interactions to other modes of delivery.

Annual hours by field of study

Subject only – no field of education maintained the highest number of annual hours in all ACE programs over the last five years. The top three fields of study in the ACE sector (based on the proportion of annual hours in a particular field) since 2002 were Mixed Field Programmes, Society and Culture, and Management and Commerce (see Table 9). These fields also accounted for the most annual hours in vocational ACE programs. The highest numbers of annual hours recorded in all VET programs were in Engineering and Related Technologies, Management and Commerce, and Society and Culture. Enrolment hours in *subject only – no field of education* was highest (totally 81.7%) in non-vocational ACE during 2005.

Annual hours by qualification level and program type

Table 10 illustrates the spread of annual hours in each program type in the top three known qualifications.

Table 10: Spread of annual hours in each program type in the top three known qualifications (2001 to 2005)

	Vocational ACE	Non-vocational ACE	All ACE	All VET
2001	Subject only – no qualification (26.7%) Cert. II (21.6%) Cert. III (14.7%)	Non award courses (56.8%) Subject only – no qualification (39.1%) Statement of attainment (8.4%)	Subject only – no qualification (30.4%) Non award courses (24.4%) Cert. II (15.1%)	Cert. III (27.2%) Cert. II (18.4%) Diploma (15.4%)
2002	Subject only – no qualification (29.3%) Cert. II (19.9%) Cert. III (15.7%)	Non award courses (39.5%) Subject only – no qualification (36.2%) Statement of attainment (1.7%)	Subject only – no qualification (31.4%) Non award courses (18.2%) Cert. II (13.7%)	Cert. III (27.6%) Cert. II (17.1%) Diploma (15.5%)
2003	Subject only – no qualification (24.8%) Cert. II (16.6%) Cert. III (15.8%)	Non award courses (37.9%) Subject only – no qualification (33.5%) Statement of attainment (0.8%)	Subject only – no qualification (26.9%) Cert. II (12.5%) Cert. III (11.9%)	Cert. III (29.6%) Cert. IV (15.4%) Cert. II (15.1%)
2004	Subject only – no qualification (24.1%) Cert. III (21.4%) Cert. II (17.6%)	Subject only – no qualification (39.3%) Non award courses (31.3%) Statement of attainment (1.4%)	Subject only – no qualification (28.2%) Cert. III (15.5%) Non award courses (13.1%)	Cert. III (31.1%) Cert. IV (15.7%) Diploma (15.1%)
2005	Subject only – no qualification (24.3%) Cert. III (23.7%) Cert. II (18.4%)	Subject only – no qualification (81.7%) Year 12 (0.5%) Non award courses (0.03%)	Subject only – no qualification (35.4%) Cert. III (19.1%) Cert. II (14.8%)	Cert. III (31.9%) Cert. IV (15.0%) Diploma (14.8%)

The annual hours for vocational ACE programs led largely to *Subject only – no qualification*. The number of annual hours for Certificate II and III qualifications were the second and third highest respectively during 2001 to 2003. This changed in 2004 and 2005 when the total annual hours recorded for these qualifications was higher for Certificate III than for Certificate II.

The annual hours for non-vocational ACE programs eventuated mainly as *non award courses*, *Subject only – no qualification* and *Statement of attainment* during 2001 to 2003. This changed in 2004 when high annual hours were recorded for *Subject only – no qualification, non award courses* and *Statement of attainment*. Another change was noted in 2005 when high annual hours were seen in *Subject only – no qualification, Year 12*, and *non award courses*. These changes influenced the total annual hours for all ACE programs.

During 2001 and 2002, the top three known qualifications that had the highest annual hours for all VET were Certificate III, Certificate II and Diploma respectively. In 2003, it was Certificate III, IV and II respectively. In 2004 and 2005, highest annual hours were recorded against Certificate III, IV and Diploma respectively. The highest number of annual hours was noted at the Certificate III in all VET over the five year period.

Subject enrolments by subject outcome and program type

Of the total subject enrolments in vocational ACE, over 80% recorded either *achieved* or gained a *pass or satisfactorily completed* record between 2001 and 2005 (see Table 11).

Table 11: Percentage of ACE subject enrolments with an *achieved* or *pass or satisfactorily completed* by program type

		Vocational	Non-vocational	All VET
2001	Achieved/pass or satisfactorily completed	86.5%	90.0%	71.0%
2002	Achieved/pass or satisfactorily completed	84.9%	98.4%	73.0%
2003	Achieved/pass or satisfactorily completed	85.3%	99.1%	73.7%
2004	Achieved/pass or satisfactorily completed	82.5%	98.6%	74.0%
2005	Achieved/pass or satisfactorily completed	80.0%	98.2%	74.8%

In non-vocational ACE, the pass/satisfactory completion rate was well over 90%, with over 98% between 2002 and 2005. The pass/satisfactory completion rates of subject enrolments in all ACE were well above the rates for all VET (of between 71% and 74.8%) over the five year period.

APPENDIX 1: PROVIDERS BY TIER BY STATE AND TERRITORY

New South Wales

Provider name	Tier
Sydney Community College	1. Large RTO
Byron Region Community College	1. Large RTO
Wauchope Adult & Community Education Centre Inc	1. Large RTO
Port Macquarie Community College	1. Large RTO
Coffs Coast Community College	1. Large RTO
Camden Haven Community College	1. Large RTO
Bellingen ACE Community College	1. Large RTO
Workers Educational Association - Hunter	1. Large RTO
Tuggerah Lakes Community College	1. Large RTO
Tomaree Community College	1. Large RTO
Singleton Community College Inc	1. Large RTO
Hunter Community College	1. Large RTO
Murwillumbah Community College	1. Large RTO
Workers Educational Association - Sydney	1. Large RTO
Alstonville-Ballina Community College	1. Large RTO
St George & Sutherland Community College	1. Large RTO
The Parramatta College	1. Large RTO
North West Community College	1. Large RTO
Nepean Community College	1. Large RTO
Manly Warringah Community College	1. Large RTO
Macarthur Community College	1. Large RTO
Hornsby Ku-ring-gai Community College Inc	1. Large RTO
Hawkesbury Community College	1. Large RTO
Eastern Suburbs Community College	1. Large RTO
Deaf Education Network	1. Large RTO
Bankstown Community College	1. Large RTO
Central Coast Community College	1. Large RTO
Western College of Adult Education	1. Large RTO
Taree Community College	1. Large RTO
Robinson College	1. Large RTO
Tamworth Community College	1. Large RTO
Quirindi ACE	1. Large RTO
Guyra Adult Learning Association	1. Large RTO
Central West Community College	1. Large RTO
North Coast Inc. ACE	1. Large RTO
South East Community College	1. Large RTO
Griffith Adult Learning Association	1. Large RTO
Barraba Community College	1. Large RTO
Workers Educational Association - Illawarra	1. Large RTO
Macquare Community College	1. Large RTO
Riverina Community College	1. Large RTO
Eurobodalla Adult Education Centre	2. Small-medium RTO
Kiama Community College	2. Small-medium RTO
Southern Region Community College	2. Small-medium RTO
Walcha ACE	2. Small-medium RTO
Lower Clarence Adult & Community Education Centre Inc.	2. Small-medium RTO
Forster Tuncurry Community College	2. Small-medium RTO

Macleay Valley Community College	2. Small-medium RTO
Nambucca Valley Community College	2. Small-medium RTO
Corryong Community Education Centre Inc	2. Small-medium RTO
Grafton Community College	2. Small-medium RTO
Mosman Evening College	4. Non-RTO
Balranald Adult & Community Education Inc	4. Non-RTO
Local Community Services Association	4. Non-RTO
Outback ACE	4. Non-RTO
Monaro Community College Inc.	4. Non-RTO
Condobolin Adult Education	4. Non-RTO
Far South Coast Community College	4. Non-RTO
Bingara Adult Learning Association	4. Non-RTO
Gunnedah ACE	4. Non-RTO
Tenterfield ACE	4. Non-RTO
Gravesend Adult Learning Association Inc	4. Non-RTO

Victoria

Provider name	Tier
Future Connections Association	1. Large RTO
Murray Adult Community Education	1. Large RTO
Glenroy Neighbourhood Learning Centre (Learning North West)	1. Large RTO
Djerriwarrh Employment & Education Services	1. Large RTO
North Melbourne Language and Literacy Centre	1. Large RTO
Bendigo Adult Literacy Group	1. Large RTO
Brunswick Neighbourhood House	1. Large RTO
Yarraville Community Centre	1. Large RTO
Western Bulldogs Spiritwest Services	1. Large RTO
Kew Neighbourhood House	1. Large RTO
Footscray Community Arts Centre	1. Large RTO
Castlemaine & District Continuing Education Centre	1. Large RTO
Campaspe College of Adult Education	1. Large RTO
Angliss Neighbourhood House	1. Large RTO
Flemington Reading and Writing Program	1. Large RTO
Kerang Learning Centre	1. Large RTO
Broadmeadows Further Education Community Development Association	1. Large RTO
MADEC	1. Large RTO
Wimmera Hub Inc.	1. Large RTO
Community West	1. Large RTO
Duke Street Community House	1. Large RTO
Williamstown Community and Education Centre	1. Large RTO
Kyneton Community and Learning Centre	1. Large RTO
Continuing Education Bendigo	1. Large RTO
Mountain District Women's CoOp Ltd	1. Large RTO
Meadow Heights Learning Shop Inc	1. Large RTO
Goldfields Employment & Learning Centre	1. Large RTO
Morrison House	1. Large RTO
Future Employment Opportunities	1. Large RTO
Moreland Adult Education Assocation Inc	1. Large RTO
Werribee Community Centre	1. Large RTO
Mt Martha Community Contact Inc.	1. Large RTO
Alamein Community Committee Inc.	1. Large RTO
SkillsPlus Peninsula Inc	1. Large RTO

Glen Eira Adult Learning	1. Large RTO
Springvale Neighbourhood House	1. Large RTO
Child & Family Care Network Inc.	1. Large RTO
Cranbourne Community House Inc	1. Large RTO
Coonara Community House	1. Large RTO
Donvale Living & Learning Centre	1. Large RTO
Merinda Park Community Centre Inc	1. Large RTO
Narre Community Learning Centre Inc	1. Large RTO
Sandybeach Community Co-op Society Ltd	1. Large RTO
Bayside Support & Information Service Inc	1. Large RTO
Carringbush Adult Learning	1. Large RTO
Flemington Neighbourhood House	1. Large RTO
Nillumbik Shire Council Living & Learning Centre - Panton Hill	1. Large RTO
K.Y.M. Employment Services Inc	1. Large RTO
Bacchus Marsh Adult Education Centre	1. Large RTO
Living and Learning Inc. (LLINC)	1. Large RTO
Elwood/St Kilda Neighbourhood Learning Centre	1. Large RTO
Sussex Neighbourhood House	1. Large RTO
Carlton Neighbourhood Learning Centre	1. Large RTO
Nillumbik Shire Council Living & Learning Centre - Eltham	1. Large RTO
Adult Multicultural Education Services (AMES)	1. Large RTO
Longbeach Place Inc.	1. Large RTO
Healesville Living & Learning Centre	1. Large RTO
Lalor Living & Learning Centre	1. Large RTO
Hawthorn Community House	1. Large RTO
Gippsland Employment Skills Training	1. Large RTO
Mulgrave Neighbourhood House Inc	1. Large RTO
Yooralla - Community Learning and Living Service	1. Large RTO
The Centre for Continuing Education Inc.(Benalla)/Benalla College	1. Large RTO
Waverley Community Learning Centre Inc	1. Large RTO
Yooralla Community Learning & Living Services	1. Large RTO
Cobram Community House	1. Large RTO
Corryong Community Education Centre	1. Large RTO
Adult Community Education Sale (ACES)	1. Large RTO
Euroa Community Education Centre	1. Large RTO
Traralgon Neighbourhood Learning House Inc	1. Large RTO
BACE Inc	1. Large RTO
Mansfield Adult and Community Education (MACE)	1. Large RTO
South West Victorian SEAL Inc.	1. Large RTO
Kyabram Community and Learning Centre	1. Large RTO
Diamond Valley Learning Centre Inc	1. Large RTO
Shepparton ACE	1. Large RTO
Southern Grampians Adult Education	1. Large RTO
The Centre for Continuing Education Inc.(Wangaratta)	1. Large RTO
Continuing Education Centre Albury Wodonga Inc.	1. Large RTO
Education Centre Gippsland (Warragul)	1. Large RTO
Geelong Adult Training and Education (GATE) Inc.	1. Large RTO
Education Centre Gippsland (Leongatha)	1. Large RTO
Create (Geelong)	1. Large RTO
Corangamite District Adult Education Group Inc.	1. Large RTO
Colac Adult & Community Education Inc.	1. Large RTO
I-GAIN Quality Learning Inc. (SCOPE)	1. Large RTO

Gippsland Accommodation & Rehabilitation Support Services	1. Large RTO
Baysa Ltd	1. Large RTO
Portland Workskills Inc.	1. Large RTO
Preston Neighbourhood House	1. Large RTO
The Avenue Neighbourhood House Inc	1. Large RTO
Upper Yarra Community House Inc	1. Large RTO
BRACE Education, Training & Employment	1. Large RTO
Olympic Adult Education	1. Large RTO
Thornbury Women's Neighbourhood House	1. Large RTO
PRACE (Preston/Reservoir Adult Comm. Education)	1. Large RTO
Daylesford Neighbourhood Centre	1. Large RTO
Continuing Education and Arts Centre Alexandra (CEACA)	1. Large RTO
On Track Learning	1. Large RTO
BEST Community Development	1. Large RTO
South Central Region Migrant Resource Centre	2. Small-medium RTO
Glen Park Community Centre	2. Small-medium RTO
Stepfamily Association of Victoria Inc	2. Small-medium RTO
East Gippsland Aboriginal Community Development Employment Project Co-Op Ltd	2. Small-medium RTO
Emerald Community House Inc.	2. Small-medium RTO
EDAR	2. Small-medium RTO
Selby Community House	2. Small-medium RTO
Gawith Villa Inc.	2. Small-medium RTO
North Ringwood Community House Inc	2. Small-medium RTO
Community Centre Swift Creek Inc	2. Small-medium RTO
Orana Neighbourhood House	2. Small-medium RTO
Australian Greek Welfare Society	2. Small-medium RTO
Central Ringwood Community Centre Inc	2. Small-medium RTO
Outer Eastern Literacy Program Inc	2. Small-medium RTO
Bulleen & Templestowe Community House	2. Small-medium RTO
Foster Community House	2. Small-medium RTO
Bowen Street Family Centre	2. Small-medium RTO
Belgrave South Community House Inc	2. Small-medium RTO
Australian-Polish Community Services Inc.	2. Small-medium RTO
Park Orchards Community House Inc	2. Small-medium RTO
Clota Cottage Neighbourhood House Inc.	2. Small-medium RTO
Benambra Neighbourhood House Inc	2. Small-medium RTO
Wavlink Incorporated	2. Small-medium RTO
Yarrunga Community Centre	2. Small-medium RTO
Knoxbrooke Incorporated	2. Small-medium RTO
Vermont South Community House Inc	2. Small-medium RTO
Melba Support Services Inc	2. Small-medium RTO
Mitcham Community House	2. Small-medium RTO
Art Resource Collective Inc (ARC)	2. Small-medium RTO
Kallista Community House	2. Small-medium RTO
RecruitNet Career Skills	2. Small-medium RTO
The Onemda Association Inc	2. Small-medium RTO
Buchan Neighbourhood House	2. Small-medium RTO
Bemm River Community Recreation Centre	2. Small-medium RTO
Churchill Neighbourhood Centre Inc	2. Small-medium RTO
Bendoc Progress Association Inc	2. Small-medium RTO
Inner Eastern Group Training Inc.	2. Small-medium RTO

The Basin Community House	2. Small-medium RTO
Berry Street Victoria	2. Small-medium RTO
Bnym Indigenous Design Inc.	2. Small-medium RTO
Briagolong Community House Inc	2. Small-medium RTO
Waverley Adult Literacy Program	2. Small-medium RTO
Hawthorn Community Education Project Inc.	2. Small-medium RTO
Bairnsdale Neighbourhood House Inc	2. Small-medium RTO
Cann River Community Centre	2. Small-medium RTO
Japara Neighbourhood House Inc.	2. Small-medium RTO
Gateway BEET	2. Small-medium RTO
Quantin Binnah Community Centre	2. Small-medium RTO
YWCA Victoria (Geelong)	2. Small-medium RTO
Ararat Neighbourhood House & Adult Learning Centre	2. Small-medium RTO
Ballan & District Community House& Adult Education Centre	2. Small-medium RTO
Ballarat East Community House	2. Small-medium RTO
Ballarat North Salvation Army Community House	2. Small-medium RTO
Beulah Historic, Learning & Progress Association (Beulah Business & Information Centre)	2. Small-medium RTO
Beaufort Community House & Learning Centre	2. Small-medium RTO
Winchelsea Community House Inc.	2. Small-medium RTO
Creswick Adult Learning Centre & Neighbourhood House	2. Small-medium RTO
Wathaurong Aboriginal Cooperative	2. Small-medium RTO
Haddon & District Community House	2. Small-medium RTO
Highlands Support Services Inc.	2. Small-medium RTO
Horsham Community House	2. Small-medium RTO
Jeparit Community Education Group	2. Small-medium RTO
Kaniva LINK Learning & Information Network Kaniva	2. Small-medium RTO
Meredith Community House	2. Small-medium RTO
Nhill Neighbourhood House Learning Centre	2. Small-medium RTO
Shared Learning & Activities Murtoa (SLAAM)	2. Small-medium RTO
St Arnaud Community Resource Centre	2. Small-medium RTO
Clunes Neighbourhood House	2. Small-medium RTO
Old Courthouse Community Centre Inc.	2. Small-medium RTO
Bellarine Living and Leaning Centre Inc.	2. Small-medium RTO
Brophy Family & Youth Services	2. Small-medium RTO
Cloverdale Community Centre	2. Small-medium RTO
Deans Marsh Community Cottage	2. Small-medium RTO
Gunditjmara Aboriginal Co-Operative	2. Small-medium RTO
Karingal Inc.	2. Small-medium RTO
Lara Community Centre Inc.	2. Small-medium RTO
Lorne Fig Tree Community House Inc.	2. Small-medium RTO
Worn Gundidj Aboriginal Cooperative	2. Small-medium RTO
Ocean Grove Neighbourhood House Inc.	2. Small-medium RTO
Trentham Neighbourhood Centre	2. Small-medium RTO
Otway Health and Community Service	2. Small-medium RTO
Pathways Rehabilitation and Support Services	2. Small-medium RTO
Port Fairy Community Group Inc.	2. Small-medium RTO
Queenscliffe and District Neighbourhood House	2. Small-medium RTO
Rosewall Neighbourhood Centre Inc.	2. Small-medium RTO
Simpson & District Community Centre Inc.	2. Small-medium RTO
SpringDale Neighbourhood Centre Inc.	2. Small-medium RTO

U3A - Geelong Inc.	2. Small-medium RTO
Vines Road Community Centre	2. Small-medium RTO
Norlane Neighbourhood House Inc.	2. Small-medium RTO
Australian Polish Community Services	2. Small-medium RTO
Moe Neighbourhood House	2. Small-medium RTO
South Central Region Migrant Resource Centre	2. Small-medium RTO
Acacia Indo Chinese Children's Centre	2. Small-medium RTO
Finbar Family House	2. Small-medium RTO
Fitzroy Learning Network	2. Small-medium RTO
Holden Street Neighbourhood House	2. Small-medium RTO
North Carlton Railway Station Neighbourhood House	2. Small-medium RTO
Yarranet Inc.	2. Small-medium RTO
St Arnaud Neighbourhood House	2. Small-medium RTO
Australian Greek Welfare Society	2. Small-medium RTO
Ngwala Willumbong Co-op	2. Small-medium RTO
Australian Romanian Community Welfare	2. Small-medium RTO
Australian Vietnamese Women's Welfare Association	2. Small-medium RTO
Disability Employment Action Centre	2. Small-medium RTO
Gawith Villa	2. Small-medium RTO
Royal Victorian Institute for the Blin	2. Small-medium RTO
Songlines Music Aboriginal Corporation	2. Small-medium RTO
Spanish Latin American Welfare Centre (CELAS)	2. Small-medium RTO
Yooralla Society of Victoria Independent Living Service	2. Small-medium RTO
Anglicare Victoria - Dixon House	2. Small-medium RTO
Anglicare Victoria	2. Small-medium RTO
Melton South Community Centre	2. Small-medium RTO
Arrabri Community House	2. Small-medium RTO
Warracknabeal Central	2. Small-medium RTO
ISIS PrimaryCare	2. Small-medium RTO
Sydenham Community Centre	2. Small-medium RTO
Westvale Community Centre	2. Small-medium RTO
Altona Meadows Community Centre	2. Small-medium RTO
Laverton Community Centre and Neighbourhood House	2. Small-medium RTO
Outlets Co-operative	2. Small-medium RTO
South Kingsville Community Centre	2. Small-medium RTO
Prahran Neighbourhood House	2. Small-medium RTO
North and West Melbourne Neighbourhood Centre	2. Small-medium RTO
Prahran Mission	2. Small-medium RTO
Essendon Network for Employment and Training	2. Small-medium RTO
Kensington Women's Group Childcare Association	2. Small-medium RTO
Wingate Avenue Community Centre	2. Small-medium RTO
Darley Neighbourhood House	2. Small-medium RTO
Garden City Neighbourhood House	2. Small-medium RTO
Learn for Yourself	2. Small-medium RTO
Port Melbourne Neighbourhood Centre	2. Small-medium RTO
Port Phillip Community Group	2. Small-medium RTO
Stawell Neighbourhood House	2. Small-medium RTO
Maribyrnong Community Centre	2. Small-medium RTO
Milpara Community House Inc	2. Small-medium RTO
Mornington Community Contact	2. Small-medium RTO
Broadcare Community Centre Inc.	2. Small-medium RTO
Bright Adult Education Inc.	2. Small-medium RTO

Mt Eliza Community Contact Inc.	2. Small-medium RTO
Peninsula Adult Education & Literacy	2. Small-medium RTO
Waminda Incorporated	2. Small-medium RTO
Panyule Neighbourhood Centre Inc	2. Small-medium RTO
Central Access	2. Small-medium RTO
Yooralla - Community Learning and Living Centre	2. Small-medium RTO
Sorrento Community House	2. Small-medium RTO
Beechworth Neighbourhood Centre	2. Small-medium RTO
Cheltenham Community Education & Activity Centre	2. Small-medium RTO
Dingley Village Neighbourhood Centre	2. Small-medium RTO
Mordialloc Neighbourhood House	2. Small-medium RTO
Next Step Inc.	2. Small-medium RTO
Baranduda Community Centre	2. Small-medium RTO
Peninsula Training & Employment Program Inc.	2. Small-medium RTO
Doveton Neighbourhood Place Inc.	2. Small-medium RTO
Numurkah Community Learning Centre	2. Small-medium RTO
Australia Greek Welfare Society	2. Small-medium RTO
Rye Beach Community House	2. Small-medium RTO
Godfrey Street Community House	2. Small-medium RTO
Rushworth Community House	2. Small-medium RTO
Moongala Women's Cooperative	2. Small-medium RTO
South Central Migrant Resource Centre	2. Small-medium RTO
Corryong Community Neighbourhood Centre	2. Small-medium RTO
Blind Bight Community Centre	2. Small-medium RTO
Hastings Community House	2. Small-medium RTO
Endeavour Hills Uniting Church Neighbourhood House	2. Small-medium RTO
Mooroopna Community Group	2. Small-medium RTO
Hallam Community Centre Inc	2. Small-medium RTO
Hampton Park Community House	2. Small-medium RTO
Kinglake District Neighbourhood House	2. Small-medium RTO
Kilmore & District Community Group Inc.	2. Small-medium RTO
Outlook (VIC) Inc.	2. Small-medium RTO
Mt Beauty Neighbourhood Centre	2. Small-medium RTO
Mirrimbeena Aboriginal Education Group Inc.	2. Small-medium RTO
Bandiana Neighbourhood House	2. Small-medium RTO
Loddon Neighbourhood House	2. Small-medium RTO
Long Gully Neighbourhood Centre	2. Small-medium RTO
Macedon Ranges Further Education Centre	2. Small-medium RTO
Tongala Dairy Industry Training Centre Inc	2. Small-medium RTO
Maldon Neighbourhood Centre	2. Small-medium RTO
Maryborough Community House	2. Small-medium RTO
Kangaroo Flat Community Group Inc	2. Small-medium RTO
Mildura Aboriginal Corporation	2. Small-medium RTO
Inglewood Community Resource Centre	2. Small-medium RTO
Murray Human Services	2. Small-medium RTO
Tongala Community Centre	2. Small-medium RTO
Northern Mallee Migrant Services Group	2. Small-medium RTO
Peter Harcourt Services	2. Small-medium RTO
Pyramid Hill Neighbourhood House	2. Small-medium RTO
Red Cliffs Community Resource Centre	2. Small-medium RTO
Robinvale Network House	2. Small-medium RTO
McIvor Health & Community Services	2. Small-medium RTO

Bendigo Regional Ethnic Communities Council	2. Small-medium RTO
Caulfield South Community House	2. Small-medium RTO
Upper Beaconsfield Community Centre Inc	2. Small-medium RTO
Albury Wodonga Volunteer Resource Bureau	2. Small-medium RTO
Bass Coast Adult Education Centre	2. Small-medium RTO
Corinella & District Community Centre	2. Small-medium RTO
Gippsland Accomodation & Rehabilitation Support	2. Small-medium RTO
Philip Island Community and Learning Centre	2. Small-medium RTO
Lancefield Neighbourhood House	2. Small-medium RTO
Bendigo Neighbourhood House	2. Small-medium RTO
Emerald Community House	2. Small-medium RTO
Wycheproof Community Resource Centre	2. Small-medium RTO
Birchip Learning Group Inc	2. Small-medium RTO
Boort Resource and Information Centre	2. Small-medium RTO
Castlemaine Community House	2. Small-medium RTO
Cohuna Learning Centre	2. Small-medium RTO
Woodend Neighbourhood Centre	2. Small-medium RTO
Girgarre Community Centre	2. Small-medium RTO
Venus Bay Community House	2. Small-medium RTO
Aboriginal Advancement League	2. Small-medium RTO
YWCA of Albury Wodonga Inc.	2. Small-medium RTO
Warragul Community House	2. Small-medium RTO
Trudewind Neighbourhood House	2. Small-medium RTO
Work Focus Inc	2. Small-medium RTO
Yarram Community Learning Centre	2. Small-medium RTO
Heidelberg Training & Resource Centre Inc(Employment Focus)	2. Small-medium RTO
Mungabareena Aboriginal Corporation	2. Small-medium RTO
Craigieburn - Craigieburn Further Education and Community Centre	2. Small-medium RTO
Watsonia Neighbourhood House	2. Small-medium RTO
Sale Neighbourhood House	2. Small-medium RTO
Arts Project Australia	2. Small-medium RTO
Jika Jika Community Centre	2. Small-medium RTO
Mental Illness Fellowship of Victoria	2. Small-medium RTO
Nathalia Community House	2. Small-medium RTO
SPAN Community House	2. Small-medium RTO
Seymour and District Community House	2. Small-medium RTO
Broadmeadows Employment Project Inc (Workforce Plus)	2. Small-medium RTO
Rosanna Fire Station Community House	2. Small-medium RTO
Moe Life Skills	2. Small-medium RTO
Gormandale Community House & Learning Centre	2. Small-medium RTO
Heyfield Community Resource Centre Inc	2. Small-medium RTO
Lakes Entrance Neighbourhood House	2. Small-medium RTO
King Valley Learning Exchange	2. Small-medium RTO
Leongatha Community House	2. Small-medium RTO
Kyabram Community Learning Centre	2. Small-medium RTO
Yea Community Services Group	2. Small-medium RTO
Yackandandah Community Education Network	2. Small-medium RTO
Anglesea & District Community House Inc.	2. Small-medium RTO
Yarrawonga Neighbourhood House	2. Small-medium RTO
Morwell Neighbourhood House & Learning Centre	2. Small-medium RTO
Noweyung Centre	2. Small-medium RTO
Orbost Neighbourhood Resource Centre	2. Small-medium RTO

Orbost Telecentre Inc	2. Small-medium RTO
Paynesville Neighbourhood Centre Inc	2. Small-medium RTO
Ramahyuck District Aboriginal Corporation	2. Small-medium RTO
Rosedale Neighbourhood House	2. Small-medium RTO
Felltimber Community Centre	2. Small-medium RTO
Mallacoota District Health & Support Service	2. Small-medium RTO
Springvale Indo-Chinese Mutual Assistance Assoc.	2. Small-medium RTO
U3A Darebin	2. Small-medium RTO
Hampton Community Centre	2. Small-medium RTO
Tatura Community House Inc.	2. Small-medium RTO
Tallangatta Community Education Centre	2. Small-medium RTO
Dandenong Neighbourhood House	2. Small-medium RTO
Jan Wilson Community Centre Inc.	2. Small-medium RTO
Worktrainers Ltd	2. Small-medium RTO
Noble Park Community Centre	2. Small-medium RTO
Dallas Neighbourhood House	2. Small-medium RTO
South Shepparton Community House	2. Small-medium RTO
Mill Park Community House	2. Small-medium RTO
North Shepparton Community & Learning Centre Inc.	2. Small-medium RTO
Wellsprings For Women	2. Small-medium RTO
Belvedere Community Centre	2. Small-medium RTO
Karingal Neighbourhood House	2. Small-medium RTO
Langwarrin Living & Learning Centre Inc	2. Small-medium RTO
Lyrebird Community Centre	2. Small-medium RTO
Peninsula Access Support & Training Inc. PAST	2. Small-medium RTO
Shepparton Access	2. Small-medium RTO
South Eastern Region Migrant Resource Centre Inc.	2. Small-medium RTO
Kurdish Association of Victoria	2. Small-medium RTO
U3A Hume Inc.	2. Small-medium RTO
Victorian Vocational Rehabilitation Association (Goodwill/Brite)	2. Small-medium RTO
Pangerang Community House	2. Small-medium RTO
Macedon Ranges Further Education Centre	2. Small-medium RTO
Tullamarine Community House	2. Small-medium RTO
Australian Greek Welfare Society	2. Small-medium RTO
Aboriginal Community Elders Services	2. Small-medium RTO
Birallee Park Neighbourhood House	2. Small-medium RTO
Robinson Reserve Neighbourhood House	2. Small-medium RTO
Open Door Neighbourhood House Inc.	2. Small-medium RTO
Djerriwarrh Employment & Education Services	2. Small-medium RTO
Diamond Creek Living & Learning Centre	2. Small-medium RTO
Wallan & District Community Group	2. Small-medium RTO
Centa Vic Ethnic (ESL) Learning	3. RTO not categorised
Donald Learning Group Inc	3. RTO not categorised
Bacchus Marsh Adult Education Centre	3. RTO not categorised
Darley Neighbourhood House	3. RTO not categorised
Skills Plus Peninsula Inc	3. RTO not categorised
St Kilda Youth Service	3. RTO not categorised
Puckapunyal Neighbourhood Centre	4. Non-RTO
U3A Castlemaine Inc	4. Non-RTO
Mansfield Adult Autistic Services Ltd (MACCRO)	4. Non-RTO
Delacombe Community House	4. Non-RTO
U3A Bendigo Inc	4. Non-RTO

Diversitat	4. Non-RTO
U3A Sunraysia	4. Non-RTO
Homestead Community Centre	4. Non-RTO
Victorian Council of School Organisations	4. Non-RTO
Work, Education and Resource Exchange	4. Non-RTO
Western Port Employment Support Services Inc.	4. Non-RTO
Mahogany Neigbourhood Centre	4. Non-RTO
U3A Dandenong Inc.	4. Non-RTO
Springvale Community Centre	4. Non-RTO
Keysborough Learning Centre	4. Non-RTO
Fusion Australia (Oakleigh Community Centre)	4. Non-RTO
Australian Croatian Community Services	4. Non-RTO
Yarra Valley U3A	4. Non-RTO
Taskforce Community Agency	4. Non-RTO
Louise Multicultural Community Centre Inc.	4. Non-RTO
U3A Moorleigh Inc	4. Non-RTO
Banksia Gardens Community Centre	4. Non-RTO
School of Philosophy Melbourne Inc	4. Non-RTO
Ivanhoe / Diamond Valley Inc	4. Non-RTO
Woori House Inc	4. Non-RTO
U3A Inc Sale	4. Non-RTO
U3A Baw Baw	4. Non-RTO
U3A Bairnsdale & District Inc	4. Non-RTO
Mallacoota & District U3A	4. Non-RTO
Deddick Valley Isolated Community Group	4. Non-RTO
Latrobe Valley U3A	4. Non-RTO
Stepfamily Assocation of Victoria Inc	4. Non-RTO
U3A Mornington Inc.	4. Non-RTO
Rainbow Community Learning Group	4. Non-RTO
Wendouree West Community House & Learning Centre Inc.	4. Non-RTO
Migrant Resource Centre, North West Region	4. Non-RTO
Echuca Neighbourhood House	4. Non-RTO
Third Age Learning Hobsons Bay	4. Non-RTO
Third Age Learning Western Region	4. Non-RTO
West Footscray Neighbourhood House	4. Non-RTO
Bendigo Aboriginal Education Group	4. Non-RTO
U3A Wonthaggi	4. Non-RTO
U3A Pakenham & District Inc	4. Non-RTO
Stepfamily Association of Victoria	4. Non-RTO
Southern Mental Health Association	4. Non-RTO
Open Channel Co-operative	4. Non-RTO
U3A Stonnington	4. Non-RTO
Gippsland and East Gippsland Aboriginal Co-op Ltd	4. Non-RTO
U3A Werribee Region	4. Non-RTO
Belgium Avenue Neighbourhood House	4. Non-RTO
Burnley Neighbourhood Centre	4. Non-RTO
Hastings and Western Port Employment and Skills Training	4. Non-RTO
Casey U3A inc.	4. Non-RTO
Oakgrove Community Centre	4. Non-RTO
North Fitzroy Public Residents	4. Non-RTO
Australian Croatian Community Services	4. Non-RTO
Swan Hill Community House	4. Non-RTO

U3A Kingston	4. Non-RTO

Queensland

Provider name	Tier
Kenalwyn - Bundaberg and District Neighbourhood Centre Inc.	3. RTO not categorised
Mission Australia (Fortitude Valley)	3. RTO not categorised
Laidley Shire Community Care Centre	3. RTO not categorised
Community Learning Initiatives Inc.	3. RTO not categorised
Mission Australia (Gympie)	3. RTO not categorised
Townsville Multicultural Support Group	3. RTO not categorised
Australian Care and Trauma Services Inc.	3. RTO not categorised
Caloundra Community Centre	3. RTO not categorised
Esk Kilcoy Community Support Association Inc.	3. RTO not categorised
Mission Australia (Chermside)	3. RTO not categorised
Caboolture Area Youth Services	3. RTO not categorised
Skills@Top	3. RTO not categorised
Skills Training Mackay Association Inc	3. RTO not categorised
Citycare	3. RTO not categorised
Community Living Association	3. RTO not categorised
Flying Eagle Facilitators Inc.	3. RTO not categorised
Redcliffe Job Training Association Inc.	3. RTO not categorised
Namtec Inc.	3. RTO not categorised
George Street Neighbourhood Centre Association Inc.	3. RTO not categorised
Tambo Shire Council - Community Education Centre	3. RTO not categorised
Street Co - Limited	3. RTO not categorised
Redlands Bayside Disability Services	3. RTO not categorised
Redcliffe Opportunities for People Enhancement Association Inc.	3. RTO not categorised
QCWA Blackwater	3. RTO not categorised
Noosa Council Library Service	3. RTO not categorised
Neighbourhood Centre Caboolture	3. RTO not categorised
Multicultural Centre for Mental Health & Well-being/Harmony Place	3. RTO not categorised
Learning Opportunities in Livingstone	3. RTO not categorised
Bush Family Connections	3. RTO not categorised
Bayside Specialised Training Service	3. RTO not categorised
Anglicare Refugee & Migrant Services	3. RTO not categorised
MADEC	3. RTO not categorised
Capricorn Coast Embroiders Guild	4. Non-RTO
Capricorn Coast Historical Society	4. Non-RTO
Capricorn Coast Volunteer Literacy Program	4. Non-RTO
Capricorn Coast Landcare Group	4. Non-RTO
Capabilities Employment Service Inc	4. Non-RTO
Capcoast Literacy Program	4. Non-RTO
Capricorn Coast Writers Club	4. Non-RTO
Combined Women's Crisis Services Gold Coast Inc.	4. Non-RTO
Donnybrook & District Computer Learning Centre Inc.	4. Non-RTO
Deception Bay Neighbourhood Centre Inc.	4. Non-RTO
Crows Nest Learning Centre	4. Non-RTO
Coowoonga Folk Club	4. Non-RTO
Cooloola Shire Library	4. Non-RTO
Cooloola Arts Society, Cooloola Shire Council Art Gallery	4. Non-RTO
CARE Goondiwindi	4. Non-RTO
Community Development Services Inc.	4. Non-RTO

Capricorn Miniature Enthusiasts	4. Non-RTO
Charters Towers Literacy and Learning Group Inc.	4. Non-RTO
Cathay Community Association Inc	4. Non-RTO
ADRA Training	4. Non-RTO
Career Solutions	4. Non-RTO
Bay Connect	4. Non-RTO
CARD	4. Non-RTO
Cooee Bay Artists Inc.	4. Non-RTO
Cafe_iq	4. Non-RTO
Blackwater Learning Centre-LNQ (Learning Network Queensland)	4. Non-RTO
Booran Park Neighbourhood Centre	4. Non-RTO
Bowen Neighbourhood Centre	4. Non-RTO
Bridges Clubhouse	4. Non-RTO
BridgIT Internet and Email Trainers (Gympie)	4. Non-RTO
BridgIT Internet and Email Trainers (Highfields)	4. Non-RTO
BridgIT Internet and Email Trainers (Longreach)	4. Non-RTO
BridgIT Internet and Email Trainers (Mt Isa)	4. Non-RTO
Brisbane Institute of Art	4. Non-RTO
Burdekin Neighbourhood Centre Association Inc	4. Non-RTO
Butterfly & Other Invertebrates Club Inc	4. Non-RTO
Assembly of God Capricorn Coast	4. Non-RTO
Cadet Training and Employment	4. Non-RTO
Barcy Bootscooters	4. Non-RTO
Caloundra City Libraries	4. Non-RTO
Acacia Ridge 60 and Better Program	4. Non-RTO
Access Inc	4. Non-RTO
Hervey Bay Toastmasters	4. Non-RTO
Annerley Book and Literacy Centre	4. Non-RTO
Australian Red Cross - Disability Services	4. Non-RTO
Banana Shire Community Training service	4. Non-RTO
Barcaldine Centre, Learning Network Qld	4. Non-RTO
Barcaldine Clay Target Club Inc	4. Non-RTO
Barcaldine District Airsports Club Inc	4. Non-RTO
Barcoo Family Care Centre	4. Non-RTO
Byfield Historical Society	4. Non-RTO
Spiral Community Education Co-op	4. Non-RTO
Mulga Training Network	4. Non-RTO
North Brisbane Lapidary Club Inc.	4. Non-RTO
Queensland Council for Adult Literacy	4. Non-RTO
Queensland Rural Women's Network - BridgIT Project	4. Non-RTO
Queensland Storytelling Guild Inc	4. Non-RTO
Red Hill Paddington Community Centre	4. Non-RTO
ROPE	4. Non-RTO
Rosewood & District Support Centre	4. Non-RTO
Rural Futures Network	4. Non-RTO
Skylarkers 60 and Better Program	4. Non-RTO
SOLUTIONS Literacy program	4. Non-RTO
South Burnett Community Training Centre Inc. (SBCTC)	4. Non-RTO
Help Enterprises	4. Non-RTO
Specialised Employment Group (Southport)	4. Non-RTO
MetaCommuniCate	4. Non-RTO
Stepping Stones	4. Non-RTO

Tara Adult Community Education Program	4. Non-RTO
The Aboriginal and Torres Strait Islanders Corporation for Health Education and Training	4. Non-RTO
Toowoomba Education Centre	4. Non-RTO
Toowoomba Learning Centre (Learning Network Qld)	4. Non-RTO
Triple L	4. Non-RTO
U3A Sunshine Coast Inc.UU	4. Non-RTO
University of the Third Age (CapCoast)	4. Non-RTO
Voluntary Australian South Sea Islander Tutors	4. Non-RTO
Wildlife Preservation Society (Capricorn Coast Branch)	4. Non-RTO
Wynnum Manly Employment and Training Association Incorporated (WynMET)	4. Non-RTO
Wynnum Region Organised Computer Club for Seniors	4. Non-RTO
Specialised Employment Group (Palm Beach)	4. Non-RTO
Kingaroy Writers Association	4. Non-RTO
Eumundi Experience	4. Non-RTO
Ewes Training	4. Non-RTO
Gailes Community House	4. Non-RTO
Gatton Training Centre	4. Non-RTO
Go Over Fifties Active Recreation	4. Non-RTO
Golden West Group Training Scheme Inc.	4. Non-RTO
Greening Australia Queensland	4. Non-RTO
Gympie & District Landcare Group Inc.	4. Non-RTO
Biloela Reading & Writing for Adults	4. Non-RTO
HelpWest	4. Non-RTO
IN-STeP Inc	4. Non-RTO
Indigenous Children's Services Unit	4. Non-RTO
Mt Gravatt Training Centre Inc	4. Non-RTO
Keriba Warngun ATSI Corporation for Women	4. Non-RTO
Morris House Neighbourhood Centre	4. Non-RTO
Learning Network Australia	4. Non-RTO
Learning Network Qld Logan Centre	4. Non-RTO
Learning Network Queensland	4. Non-RTO
Lifeline Brisbane	4. Non-RTO
Lifeline Darling Downs & South West Qld Ltd	4. Non-RTO
Livingstone Shire Council Horses for Courses	4. Non-RTO
Logan Area Committee on the Ageing Inc	4. Non-RTO
Lowood Adult Community Training	4. Non-RTO
Mackay Regional Council for Social Development (MRCSD)	4. Non-RTO
Maisie Kaufmannn Learning Centre	4. Non-RTO
Marlin Coast Neighbourhood Centre Inc	4. Non-RTO
Mercy Family Services	4. Non-RTO
ETAN (Employment Training Advisory Network)	4. Non-RTO
Keppel Coast Christians	4. Non-RTO

South Australia

Provider name	Tier
Northern Area Community & Youth Services Inc.	3. RTO not categorised
Camden Community Centre	3. RTO not categorised
Clubhouse SA Inc.	3. RTO not categorised
YWCA Community House	3. RTO not categorised
Mount Barker Family House Inc	3. RTO not categorised
Murray Bridge Community Centre Inc.	3. RTO not categorised

Murray Mallee Community Education Network Inc.	3. RTO not categorised
Muslim Women's Association of South Australia Inc.	3. RTO not categorised
Christie Downs Community House	3. RTO not categorised
Mitchell Park Neighbourhood Centre	3. RTO not categorised
Cheltenham Community Centre	3. RTO not categorised
Mission Australia	3. RTO not categorised
Overseas Chinese Association of S.A.	3. RTO not categorised
Paralowie R-12 Community Centre	3. RTO not categorised
Payneham Community Centre	3. RTO not categorised
Pooraka Farm Neighbourhood House Inc.	3. RTO not categorised
Career Systems Incorporated	3. RTO not categorised
Diversity Directions	3. RTO not categorised
Renmark Paringa Community Centre Inc.	3. RTO not categorised
Morella Community House	3. RTO not categorised
Salisbury East Neighbourhood House Inc.	3. RTO not categorised
Chinese Welfare Services of SA Inc.	3. RTO not categorised
Kilburn Blair Athol Community Action Group Inc	3. RTO not categorised
Eastwood Community Centre	3. RTO not categorised
Encounter Centre Inc.	3. RTO not categorised
Federation of Polish Organisations in SA Inc	3. RTO not categorised
Fullarton Park Centre	3. RTO not categorised
Hackham West Community Centre	3. RTO not categorised
Community House/Drop-in Centre	3. RTO not categorised
Community & Neighbourhood Houses & Centres Association Inc (CANH)	3. RTO not categorised
Ingle Farm Womens Life Skills	3. RTO not categorised
Aberfoyle Community Centre Inc	3. RTO not categorised
Junction Community Centre	3. RTO not categorised
Reynella Neighbourhood Centre Inc.	3. RTO not categorised
Lower Murray Nungas Club	3. RTO not categorised
Lutheran Community Care	3. RTO not categorised
Lynay Community Centre Inc.	3. RTO not categorised
Maitland & Districts Progress Association	3. RTO not categorised
Marra Murrangga Kumangka Inc. (Marra Dreaming)	3. RTO not categorised
Mid Murray Community Support Service Inc.	3. RTO not categorised
Midway Road Community House Inc.	3. RTO not categorised
Migrant Resource Centre of SA Inc.	3. RTO not categorised
Milang Old School House Community Centre	3. RTO not categorised
Joan Gibbons Neighbourhood Centre Inc.	3. RTO not categorised
Vietnamese Community in Australia - South Australia Chapter Inc.	3. RTO not categorised
UnitingCare Wesley Port Pirie	3. RTO not categorised
Corporation of the City of Port Augusta	3. RTO not categorised
Para Worklinks Inc.	3. RTO not categorised
Bagster Community House Inc	3. RTO not categorised
University of the Third Age – Tea Tree Gully Inc.	3. RTO not categorised
Morgan Community Development and Tourism Association	3. RTO not categorised
Australian South East Asian Women's Association of SA	3. RTO not categorised
ASK Employment & Training Services	3. RTO not categorised
UnitingCare Wesley Bowden Inc	3. RTO not categorised
Wandana Community Centre	3. RTO not categorised
Learning Together	3. RTO not categorised
Women's Community Centre SA Inc.	3. RTO not categorised
Aldinga Community Centre Inc	3. RTO not categorised

Woodcroft Morphett Vale Neighbourhood Centre Inc.	3. RTO not categorised
Grange Community Centre	3. RTO not categorised
Marion-Warradale U.C.A. ESL Program	3. RTO not categorised
Spark Resource Centre Inc.	3. RTO not categorised
Seaford/Moana Neighbourhood Centre Inc.	3. RTO not categorised
Tailem Bend Community Centre	3. RTO not categorised
Tao Phung Indo-Chinese Elderly Association of SA	3. RTO not categorised
Taperoo Family Centre	3. RTO not categorised
Bush Vision	3. RTO not categorised
Bordertown Uniting Church Outreach Service T & C Plus	3. RTO not categorised
The Hut Community Centre	3. RTO not categorised
UnitingCare Wesley Adelaide – Wesley 4 Training	3. RTO not categorised
The Parks Community IT Group Inc.	3. RTO not categorised
Port Pirie Community Internet and Technology Centre	3. RTO not categorised
Thebarton Neighbourhood House	3. RTO not categorised
Torrens Valley Community Centre	3. RTO not categorised
Bowden Brompton Community Group Inc	3. RTO not categorised
St Paricks Community	3. RTO not categorised
Comskil (A division of Uniting Care Wesley Port Adelaide)	4. Non-RTO
Community Business Bureau Inc	4. Non-RTO
Coonalpyn Communication Network Inc	4. Non-RTO
Coordinating Italian Committee	4. Non-RTO
Coromandel Community Centre Inc	4. Non-RTO
Aboriginal Advancement League SA	4. Non-RTO
Arts Excentrix Inc	4. Non-RTO
Ascot Community Uniting Church	4. Non-RTO
CanTeen (SA/NT Division)	4. Non-RTO
Avon Art & Craft Guild	4. Non-RTO
Cambodian Association of SA Inc.	4. Non-RTO
Blackwood Uniting Church	4. Non-RTO
Blue Light Outdoor Adventure	4. Non-RTO
Burnside Community Centre Inc	4. Non-RTO
Centacare Community House/Drop-in Centre	4. Non-RTO
Centacare Catholic Family Services	4. Non-RTO
Burton Park Community House	4. Non-RTO
Café Enfield	4. Non-RTO
Australian Faith Community Nurses Association Inc	4. Non-RTO
University of the Third Age – Whyalla Inc.	4. Non-RTO
Morialta Uniting Church Community Programs	4. Non-RTO
The Broughton Art Society Inc.	4. Non-RTO
Trott Park Neighbourhood Centre Inc.	4. Non-RTO
U3A Gawler Branch Inc.	4. Non-RTO
University of the Third Age – Flinders Inc.	4. Non-RTO
University of the Third Age – Noarlunga Branch Inc.	4. Non-RTO
Sunnybrook Community House	4. Non-RTO
University of the Third Age – South Coast Inc.	4. Non-RTO
Sand Writers Inc.	4. Non-RTO
University of the Third Age – Strathalbyn Inc.	4. Non-RTO
University of the Third Age – Adelaide Inc.	4. Non-RTO
Vietnamese Christian Community Inc.	4. Non-RTO
Warradale Uniting Church English Language and Numeracy Programs	4. Non-RTO
WEA of South Australia	4. Non-RTO

Women's Information Service (WIS)	4. Non-RTO
Yorke Peninsula Employment	4. Non-RTO
University of the Third Age – Port Adelaide Inc.	4. Non-RTO
Naracoorte Work Options Inc	4. Non-RTO
Don't Overlook Mature Expertise (DOME Association)	4. Non-RTO
Finding Workable Solutions Inc	4. Non-RTO
Findon Community Centre Inc	4. Non-RTO
Glandore Community Centre Inc	4. Non-RTO
Henley & Grange Community Centre Inc	4. Non-RTO
Holden Hill Community Centre	4. Non-RTO
Tauondi Inc.	4. Non-RTO
Morphett Vale Baptist Church Community Services	4. Non-RTO
Diamond House (Clubhouse SA Inc)	4. Non-RTO
Neighbours & Nations Community Centre	4. Non-RTO
Neighbourhood Support Centre	4. Non-RTO
Over Sixties Education Association	4. Non-RTO
Paddocks Neighbourhood House Inc	4. Non-RTO
Prospect Neighbourhood Programs	4. Non-RTO
Reedbeds Community Centre	4. Non-RTO
Salisbury U3A	4. Non-RTO
Holdfast College for Seniors	4. Non-RTO

Western Australia

Provider name	Tier
Kalamunda Community Learning Centre	4. Non-RTO
Manjimup Family Centre	4. Non-RTO
Frank Konecny Family Centre	4. Non-RTO
Geraldton Regional Community Education Centre	4. Non-RTO
Glyde-In Community Learning Centre	4. Non-RTO
Golden Mile Community House	4. Non-RTO
Granny Spiers Community House Inc	4. Non-RTO
Foothills Learning Centre	4. Non-RTO
Hooley House Community Resource Centre	4. Non-RTO
Falcon Family Centre	4. Non-RTO
Karingal Neighbourhood Centre	4. Non-RTO
Karrakatta Community House	4. Non-RTO
Kingfisher Park Family Centre	4. Non-RTO
Koorda Telecentre (Inc.)	4. Non-RTO
Kununurra Neighbourhood House	4. Non-RTO
LINK, Karratha	4. Non-RTO
Armadale Community Family Centre	4. Non-RTO
Herdsman Neighbourhood Centre	4. Non-RTO
Brunswick Community Resource Centre	4. Non-RTO
Bayswater Family Centre	4. Non-RTO
Beacon Telecentre	4. Non-RTO
Blue Sky Community Group	4. Non-RTO
Boogurlarri Community House	4. Non-RTO
Boyup Brook Telecentre	4. Non-RTO
Bridgetown Terminus Community Centre	4. Non-RTO
Forest Lakes / Thornlie Family Centre	4. Non-RTO
Broome Circle	4. Non-RTO

Marilla House	4. Non-RTO
Bullsbrook Neighbourhood Centre	4. Non-RTO
Busselton Family Centre	4. Non-RTO
Christmas Island Neighbourhood Centre	4. Non-RTO
City of Bayswater Neighbourhood Centre	4. Non-RTO
Collie Family Centre	4. Non-RTO
Easy Learning Centre	4. Non-RTO
Eaton Family Centre	4. Non-RTO
Brockman House Inc	4. Non-RTO
Tresillian Community Centre	4. Non-RTO
Loftus Community Centre	4. Non-RTO
Sudbury Community House	4. Non-RTO
The Gowrie Centre	4. Non-RTO
The Homestead Beldon	4. Non-RTO
The Homestead Kingsley Family Centre	4. Non-RTO
The Meeting Place	4. Non-RTO
South Lake Ottey Family & Neighbourhood Centre	4. Non-RTO
Toodyay Community Resource Centre Inc	4. Non-RTO
Roleystone Neighbourhood Family Centre (Inc)	4. Non-RTO
Waroona Community Centre Inc	4. Non-RTO
Westcoast Community Centre	4. Non-RTO
West Stirling Neighbourhood House	4. Non-RTO
Wheatbelt Cottage Industries (Koorda Learning Centre)	4. Non-RTO
Willagee Community Centre	4. Non-RTO
Wyndham Family Support Service	4. Non-RTO
Yanchep Community Centre	4. Non-RTO
The Valley Learning Centre	4. Non-RTO
Mundaring Sharing	4. Non-RTO
McFarleane House Learning Centre	4. Non-RTO
Mercy Family Centre	4. Non-RTO
Midvale Neighbourhood Centre	4. Non-RTO
Milligan House	4. Non-RTO
Minnawarra House	4. Non-RTO
Mofflyrl House	4. Non-RTO
South Perth Learning Centre (Inc)	4. Non-RTO
Mt Lawley Neighbourhood Learning Centre	4. Non-RTO
Yarloop Community @ Learning Drop-In Centre	4. Non-RTO
Newman Neighbourhood Centre	4. Non-RTO
Ngaringga Ngurra Aboriginal Corp	4. Non-RTO
Ngunga Women's Group	4. Non-RTO
Nintirri Centre Inc	4. Non-RTO
Northcliffe Family Centre	4. Non-RTO
Playfield Learning Centre (Inc)	4. Non-RTO
Rainbow Coast Neighbourhood Centre	4. Non-RTO
M0RE Community Group	4. Non-RTO

Tasmania

Provider name	Tier
Jordon River Service	4. Non-RTO
Leven Yacht Club	4. Non-RTO
Fingal Online Access Centre	4. Non-RTO
Fingal Valley Neighbourhood House Inc	4. Non-RTO

First Aid Concepts Tasmania	4. Non-RTO
Gagebrook Community Centre	4. Non-RTO
Geeveston Community Centre	4. Non-RTO
Geeveston Online Inc	4. Non-RTO
George Town Neighbourhood House	4. Non-RTO
Glenora Online Inc	4. Non-RTO
Glenorchy City Tennis Club Inc	4. Non-RTO
Goodwood Community Centre	4. Non-RTO
Hobart Harmony Chorus	4. Non-RTO
Duke of Edinburgh's Award Scheme - Registered Operator Bridport Lions Club	4. Non-RTO
Independent Living Centre	4. Non-RTO
Dowsing Point Community Centre	4. Non-RTO
Karadi Aboriginal Resource Centre	4. Non-RTO
King Island Regional Development Organisation Inc	4. Non-RTO
King Island Workplace Learning Services	4. Non-RTO
Kingborough Bowls Club Inc	4. Non-RTO
Kingborough School for Seniors	4. Non-RTO
Kingborough Seniors Action group	4. Non-RTO
Kingston Beach Sailing Club Inc	4. Non-RTO
Kingston Online Inc	4. Non-RTO
Latrobe Online Access Centre	4. Non-RTO
Launceston Bowls Club	4. Non-RTO
Launceston Online Inc	4. Non-RTO
Adult Education Devonport Centre	4. Non-RTO
Huon LINC (Learning and Information Network Centre)	4. Non-RTO
Burnie Online Access Centre	4. Non-RTO
Adult Education Eastern Shore Centre	4. Non-RTO
Adult Education Kingston Centre	4. Non-RTO
Adult Education Launceston Centre	4. Non-RTO
Adult Education Northern Suburbs Centre	4. Non-RTO
Adult Education Southern Centre	4. Non-RTO
Australian Breastfeeding Association Kingborough / Huon	4. Non-RTO
Australian Institute of Advanced Motorists	4. Non-RTO
Australian Red Cross	4. Non-RTO
Beaconsfield Online Access Centre	4. Non-RTO
Bothwell Online Access Centre In	4. Non-RTO
Bridgewater~Brighton Online Access Centre	4. Non-RTO
Brighton Garden Club/Service Inc & Community Nursery	4. Non-RTO
Dunalley Neighbourhood Community House	4. Non-RTO
Burnie Community House	4. Non-RTO
Linking Tasmanian Seniors	4. Non-RTO
Campbell Town District High School Parents & Friends Association Inc	4. Non-RTO
Chigwell Community House	4. Non-RTO
Claredon Vale Neighbourhood House	4. Non-RTO
Colebrook Online Access Centre	4. Non-RTO
Deloraine House Inc	4. Non-RTO
Deloraine Online Access Centre Inc	4. Non-RTO
Derby Online Access Centre	4. Non-RTO
Derwent Valley Online Access Centre Inc	4. Non-RTO
Devonport Bowls & Croquet Club	4. Non-RTO
Devonport Community House	4. Non-RTO

Devonport Online Access Centre Inc.	4. Non-RTO
Dorset Community House	4. Non-RTO
Buckingham Bowls Club Inc	4. Non-RTO
Tyenna Tourism Association Inc.	4. Non-RTO
Lawn Bowls Bridport	4. Non-RTO
Sorell Tennis Club Inc	4. Non-RTO
St Helens Neighbourhood House	4. Non-RTO
St Helens Online Access Centre	4. Non-RTO
State Library of Tasmania	4. Non-RTO
Tamar Rowing Club	4. Non-RTO
Tasman Online Access Centre	4. Non-RTO
Tasman Vocational Training and Education	4. Non-RTO
Tasmanian Museum and Art Gallery	4. Non-RTO
Tasmanian Potters' Society Inc (Southern Branch)	4. Non-RTO
Tenants' Union of Tasmania	4. Non-RTO
Theosophical Society	4. Non-RTO
Shefflied Online Access Centre	4. Non-RTO
Tresca Community Centre Adult Education	4. Non-RTO
Scottsdale Online Access Centre	4. Non-RTO
U3A Kingborough Inc	4. Non-RTO
Ulverstone History Museum	4. Non-RTO
Ulverstone Online Access Centre Committee	4. Non-RTO
University of the Third Age	4. Non-RTO
University of the Thirdage Geeveston	4. Non-RTO
Warrane Mornington Neighbourhood Centre	4. Non-RTO
West Moonah Community Centre	4. Non-RTO
West Ulverstone Community House Inc	4. Non-RTO
Wilmot Cricket Club Inc	4. Non-RTO
Winnaleah Online Access Centre	4. Non-RTO
Woodbridge Online Access Centre Management Committee	4. Non-RTO
Yolla Online Access Centre Inc	4. Non-RTO
Toastmasters International	4. Non-RTO
Queenstown Online Access Centre Advisory Committee	4. Non-RTO
Longford Online Access Centre	4. Non-RTO
Maranoa Heights Community Centre	4. Non-RTO
Margate Online Access Centre	4. Non-RTO
Margate Primary School Opp Shop	4. Non-RTO
Meander Valley Online Inc.	4. Non-RTO
New Norfolk Bowls Club	4. Non-RTO
Northern Suburbs Community Centre	4. Non-RTO
OAK Lifestyle Options	4. Non-RTO
Okines Community House	4. Non-RTO
Online Access Centre Bridport	4. Non-RTO
Online Craft Group	4. Non-RTO
Penguin Online Access Centre Inc	4. Non-RTO
Smithton Online Access Centre Committee	4. Non-RTO
Pittwater Community Centre	4. Non-RTO
Zeehan Neighbourhood Centre	4. Non-RTO
Ravenswood Community Garden	4. Non-RTO
Ravenswood Neighbourhood House	4. Non-RTO
Ravenswood Online Access Centre (ROLAC)	4. Non-RTO
Ravenswood Walk Tall Association	4. Non-RTO

Ridgley Online Access Centre	4. Non-RTO
Ringarooma Online Access Centre	4. Non-RTO
Risdon Vale Nieighbourhood Centre	4. Non-RTO
Rokeby Neighbourhood Centre	4. Non-RTO
Rosebery Community Council Inc	4. Non-RTO
Rosebery Neighbourhood Centre	4. Non-RTO
Rosebery Online Access Centre	4. Non-RTO
Rural Access Mentors	4. Non-RTO
Penguin Skill Centre	4. Non-RTO

Northern Territory

Provider name	Tier
Yuenduma Community Education Centre	4. Non-RTO
Braitling Neighbourhood Centre	4. Non-RTO
Nhulunbuy Community Neighbourhood Centre	4. Non-RTO
Karama Community and Childrens Centre Inc.	4. Non-RTO
Xavier Community Education Centre	4. Non-RTO
Laramba Community Centre	4. Non-RTO
Barunga Community Education Centre	4. Non-RTO
Anguruga Community Education Centre	4. Non-RTO
Driver Neighbourhood Centre	4. Non-RTO
Yirrkala Community Education Centre	4. Non-RTO
Katherine East Community Centre	4. Non-RTO
Christian Community Centre	4. Non-RTO
Borroloola Community Education Centre	4. Non-RTO
Maningrida Community Education Centre	4. Non-RTO
Milingimbi Community Education Centre	4. Non-RTO
Humpty Doo Community and Child Care Centre	4. Non-RTO
Billeroy Road Community Centre	4. Non-RTO
Hidden Valley Community Centre	4. Non-RTO
Willowra Community Education Centre	4. Non-RTO

Australian Capital Territory

Provider name	Tier
Dickson College Recreational Program	3. RTO not categorised
Caloola (Tuggeranong)	3. RTO not categorised
Lake Ginninderra College Community Program	3. RTO not categorised
Quest (Belconnen)	3. RTO not categorised
Quest (Civic)	3. RTO not categorised
Quest (Woden)	3. RTO not categorised
Quest (Tuggeranong)	3. RTO not categorised
QSKILLZ	3. RTO not categorised
Lake Tuggeranong College Community Education Program	3. RTO not categorised
Erindale College Community Education Program	3. RTO not categorised
Caloola (Woden)	3. RTO not categorised
Copland Community College	3. RTO not categorised
Caloola (Belconnen)	3. RTO not categorised
Canberra College / Brain Gym (Woden)	3. RTO not categorised
Canberra College / Brain Gym (Weston)	3. RTO not categorised
Hawker College CETP	3. RTO not categorised
Dante Alighieri Society	4. Non-RTO
Belconnen Music Studio	4. Non-RTO
Isabella Plains Neighbourhood House	4. Non-RTO
Belconnen Community Centre	4. Non-RTO
Alliance Francaise	4. Non-RTO
Train.2.Work	4. Non-RTO
YMCA Belconnen	4. Non-RTO
Woden Senior Citizens Club	4. Non-RTO
Vision Australia	4. Non-RTO
Vietnam Veterans	4. Non-RTO
University of the Third Age ACT Inc	4. Non-RTO

Music for Everyone	4. Non-RTO
Tuggeranong Community Arts Centre	4. Non-RTO
Majura Women's Group	4. Non-RTO
The Sewing Bug	4. Non-RTO
School for Self Knowledge	4. Non-RTO
School of Practical Philosophy	4. Non-RTO
YMCA Woden	4. Non-RTO
Northside Community Services	4. Non-RTO
Migrant Resource Centre	4. Non-RTO
Tuggeranong Valley Women's Neighbourhood Group	4. Non-RTO

CONTACT

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• Visit www.ala.asn.au/about.html

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